

2016 ANNUAL REPORT



COUNTRYSIDE
FIRE PROTECTION DISTRICT



PROUDLY SERVING

**VERNON HILLS - LONG GROVE - HAWTHORN WOODS
KILDEER - INDIAN CREEK & UNINCORPORATED
AREAS OF LAKE COUNTY
SINCE 1959**

MISSION

The Countryside Fire Protection District dedicates
its activities to the preservation of human life
and the conservation of property.

To this end the District invests its personnel in the
education of its public and the maintenance
of a safe environment.

VISION

The Countryside Fire Protection District will be
a safe, efficient, fiscally viable, pro-active
provider of the emergency services for
fire suppression, rescue, emergency medical care,
fire prevention and public education,
within a diverse family of communities.

The District will work in concert with other
providers to further enhance service delivery
throughout the area.

VALUES



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MESSAGE FROM THE CHIEF



It is my honor and privilege to present the 2016 Countryside Fire Protection District annual report to the community we so proudly serve. The report represents only a snapshot of the hard work, dedication and commitment of our Board of Trustees, Commissioners, officers, firemedics, inspectors, 911 telecommunicators and staff.

At every level of our organization, we strive to meet our mission, vision and values to provide you excellent service. We are driven to continually improve that service, be efficient and fiscally minded, meeting all the standards, rules and laws that guide us.

Please visit our website www.countrysidefire.com for latest information about CFPD operations and important safety information.

Yours in service,


Jeff Steingart



2016

4,908

Total Incidents

96.8%

**Emergency Call
Response Time
within 8 Minutes**

**4 minutes
18 seconds**

**Average Response Time
to Emergencies**

**10:00
am**

Busiest Hour of the Day

13.4

**Average Number of
Incidents Per Day**

Monday

Busiest Day of the Week

December

**Busiest Month
of the Year**

29.8%

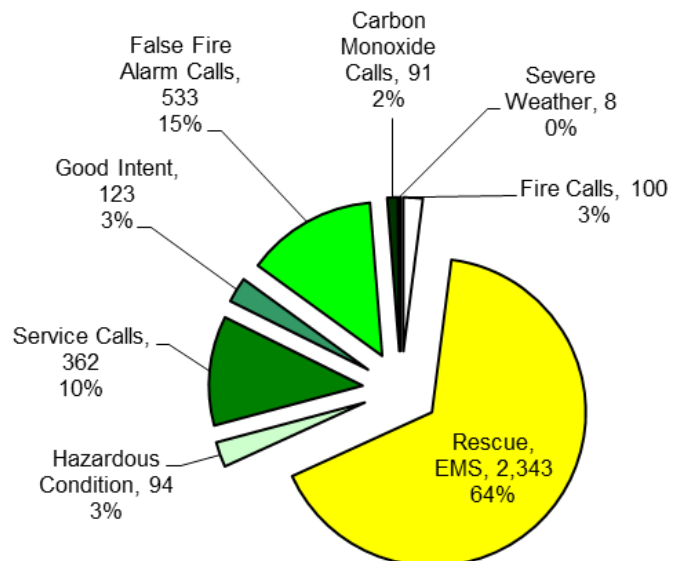
**Percentage of Incidents
that Overlap**

DISTRICT HIGHLIGHTS

Responses by Village

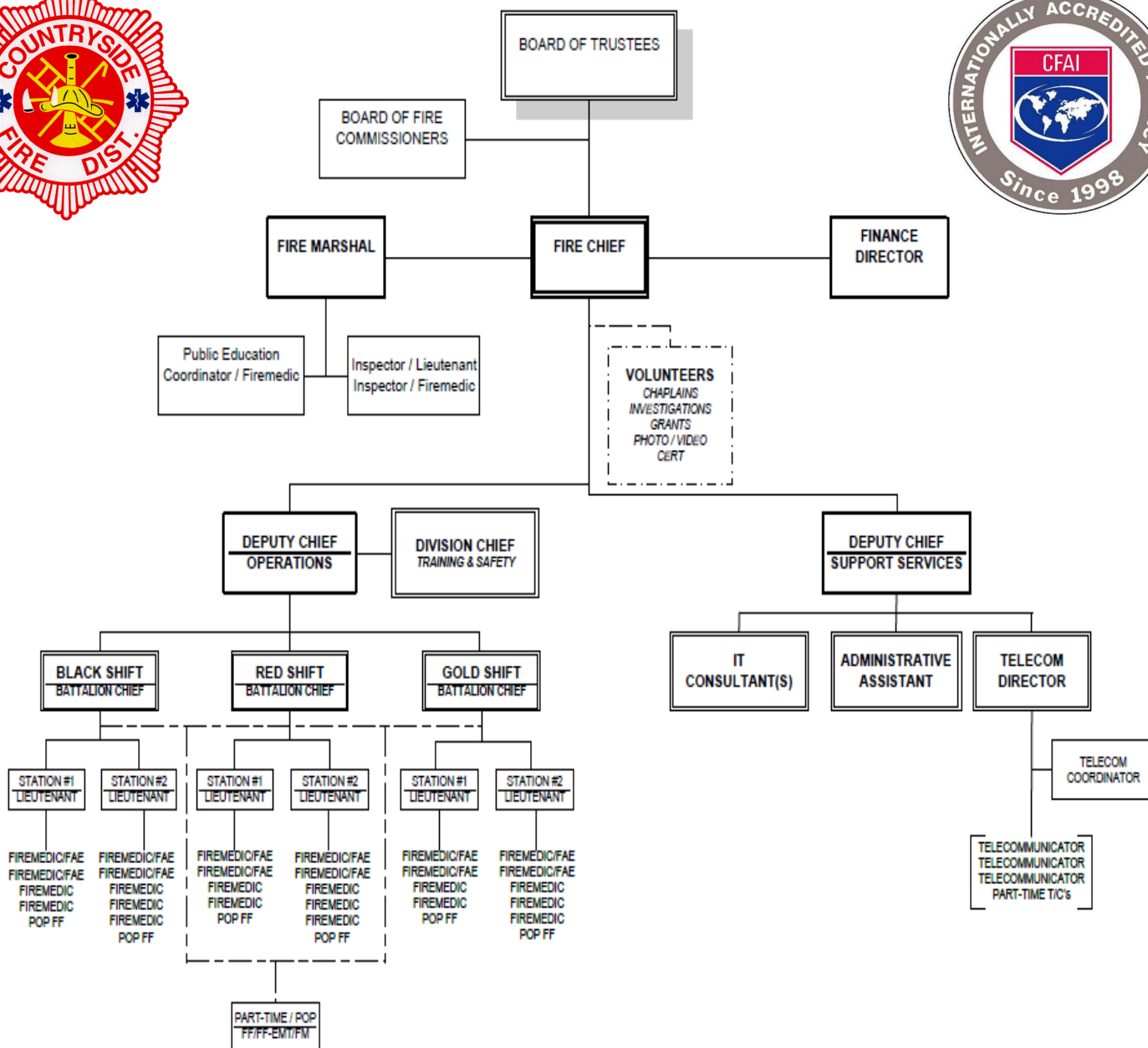
VILLAGE	# INCIDENTS	%
Hawthorn Woods	163	3%
Indian Creek	31	1%
Long Grove	147	3%
Vernon Hills	3,512	72%
Unincorporated Lake County	395	8%
Out of District— Aid to other FD	660	13%
TOTAL	4,908	100%

Responses by Incident Type



ORGANIZATIONAL CHART

COUNTRYSIDE FIRE PROTECTION DISTRICT



BLACK SHIFT



BRIAN GARRITY
BATTALION CHIEF



JOHN "RUSS" BACH
LIEUTENANT



JOHN SHERWOOD
LIEUTENANT

RED SHIFT



KEVIN WODRICH
BATTALION CHIEF



JASON MASHERIS
LIEUTENANT



JIM WEBER
LIEUTENANT

GOLD SHIFT



TONY DEROSE
BATTALION CHIEF



MIKE DOVEL
LIEUTENANT



DAN OGUREK
LIEUTENANT

ADMINISTRATIVE CHIEFS



CHUCK SMITH
DEPUTY CHIEF



ED HEINZ
DEPUTY CHIEF



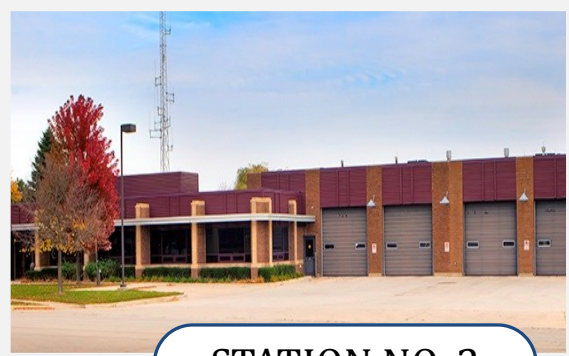
RON ECHTENACHER
DIVISION CHIEF

FIRE STATION & APPARATUS INFORMATION



STATION NO. 1

801 S. Midlothian Road, Mundelein, IL



STATION NO. 2

Headquarters
600 N. Deerpath Drive, Vernon Hills, IL

Resources Available

E411	A411
T411	BT411
HT411	4198
E415	4195

Resources Available

LT412	4194
A412R	4180
E412	4106
E412R	4100
A412	4101
A414	4102
4198	V412
B41	ATV412
BR412	BT412



847.367.5511
NON-EMERGENCY



RESPONSE AREA MAP

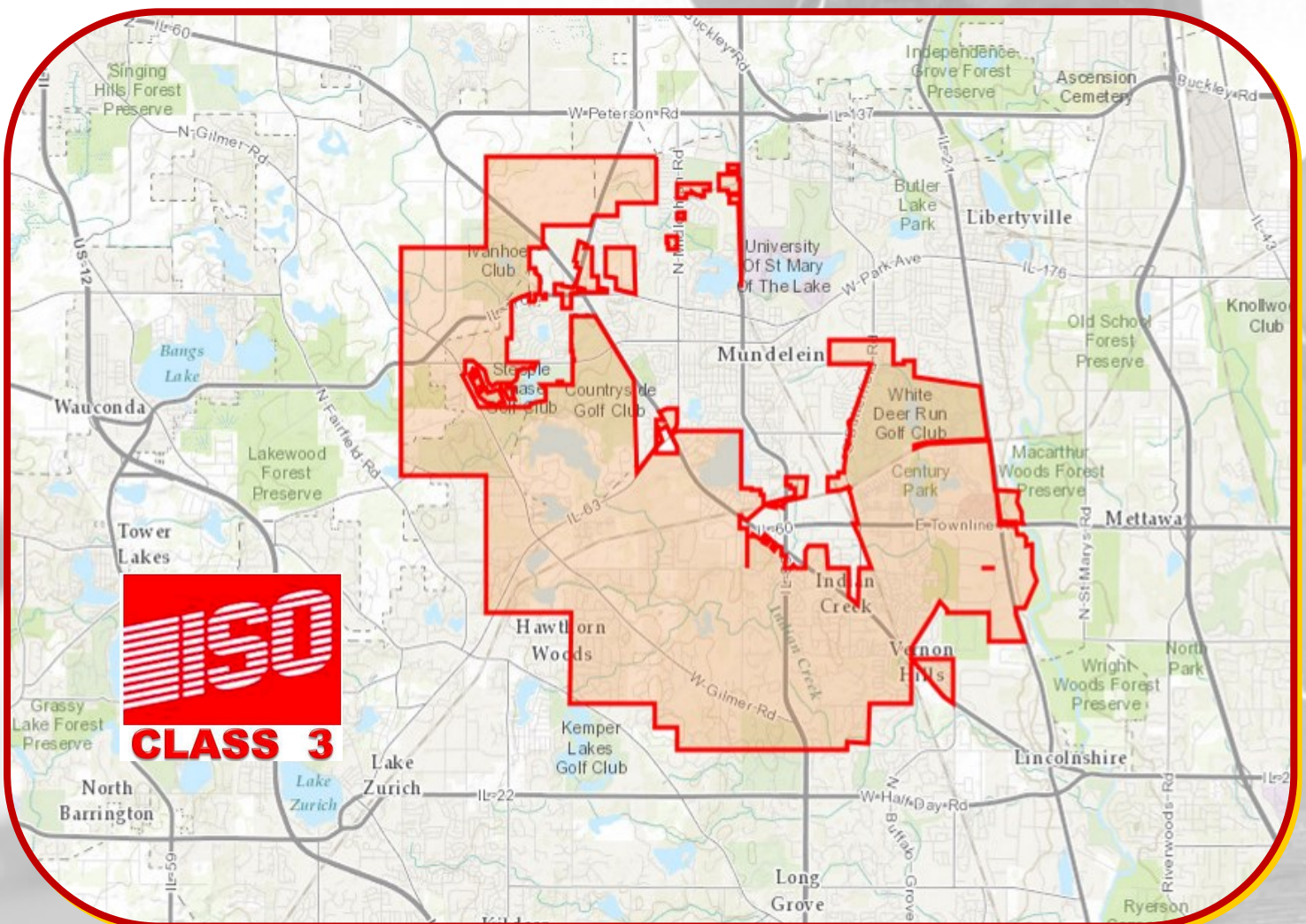
COUNTRYSIDE FIRE PROTECTION DISTRICT

PROUDLY SERVES

VERNON HILLS, LONG GROVE, HAWTHORN WOODS, KILDEER,
INDIAN CREEK & UNINCORPORATED AREAS OF LAKE COUNTY

SINCE 1959

Square Miles: 24 Population: 36,100





OPERATIONS DIVISION

by DEPUTY CHIEF ED HEINZ

Led by Deputy Chief Ed Heinz, Countryside's three Battalion Chiefs and Division Chief of training make certain that our highly trained people deliver exceptional service to our customers. Each day we staff two engines, three advanced life support ambulances and an incident command vehicle.

Daily staffing is supplemented during the week by administrative staff and Countryside's Fire Prevention Bureau, which is staffed with four firemedics.

During times of high call volume,

off duty and part-time personnel are recalled to maintain response capabilities for the community.

While the majority of our responses are for emergency medical service, Countryside provides emergency response to what is referred to as, "all hazards." To be effective at providing response to all hazards, many of Countryside's sixty-five firefighters specialize in an area of technical response.

Technical responses consist of hazardous materials, open water/ice diving, wildland firefighting, technical rescue, swift water rescue and sonar.

MINIMUM DAILY STAFFING

STATION 1

801 S. Midlothian Rd.
Mundelein, IL

- ⇒ 1 Lieutenant
- ⇒ 4 Firemedics

STATION 2

Headquarters

600 N. Deerpath Dr.
Vernon Hills, IL

- ⇒ 1 Battalion Chief
- ⇒ 1 Lieutenant
- ⇒ 5 Firemedics

OPERATIONS DIVISION

Countryside Fire Protection District employs seventy-two firefighters assigned to special units that provide unique services in addition to traditional firefighting and emergency medical services duties.

FIREFIGHTERS & SPECIALIZED RESPONSE TECHNICIANS

- 45 - Paramedics
- 13 - EMT-Basics
- 5 - Fire Investigators
- 7 - Technical Rescue Technicians
- 5 - Public Safety Divers
- 2 - Sonar Technicians
- 2 - Swiftwater Rescue Technicians
- 4 - Hazardous Materials Technicians
- 9 - Wildland Firefighters



Countryside firefighters and specialized response technicians responded to a variety of calls throughout Lake County and beyond. Some notable incidents our technicians assisted with included: a high angle rescue in Waukegan, a structural collapse in Round Lake and a sonar team callout to Como Lake in Geneva, WI.





TRAINING DIVISION

by DIVISION CHIEF RON ECHTENACHER

As a result of the internal movement that occurred by the retirement of Deputy Chief Ron Grant, Ron Echtenacher was promoted to the rank of Division Chief and now heads the Training Division.

The Training Division takes an all-hazards approach to provide training to all Countryside firefighters, paramedics and EMT's.

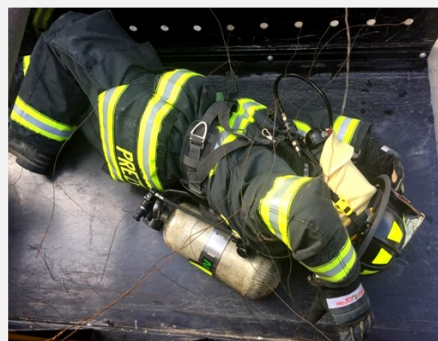
In 2016, a total of 14,961 training hours was recorded. The training provided is a mix of hands-on, classroom, simulation, and self-study all geared towards preparing Countryside firefighters, paramedics and EMTs for the

hazards and emergencies they will encounter during the course of their shifts. Firefighters are also encouraged to seek outside continuing education opportunities as well as academic higher education.

HIGHLIGHTS & ACCOMPLISHMENTS

Acquired Structure.

During the months of April, May, and June, Countryside firefighters had an opportunity to train in a house provided by Long Grove Park District that was slated for demolition. The house provided opportunities for firefighters to train on skills, such as search and rescue, fire attack, ladders, firefighter rescue and much more.



Firefighters from Mundelein and Libertyville were also invited to participate in many of the drills, as our agencies work very closely together at actual fire events.

Certifications and Degrees.

Basic firefighter training is required of all Countryside firefighters. In 2016, five of our newest firefighters received their basic firefighter certification through the NIPSTA Fire Academy. This training totals over 300 hours per firefighter before they are able to function as a firefighter and includes training on technical rescue and hazardous materials.

Continuing Education.

In 2016, Countryside firefighters received 58 state certifications. The certifications included: Fire Apparatus Engineer, Incident Safety Officer, Advanced Firefighter, Structural Collapse Technician and many more. In addition to the numerous certifications and classes attended by all firefighters, Firemedic Adam Graham and Deputy Chief Ed Heinz both received a bachelor's degree in Fire Service Management through Columbia Southern University.



Incident Command Recertification.

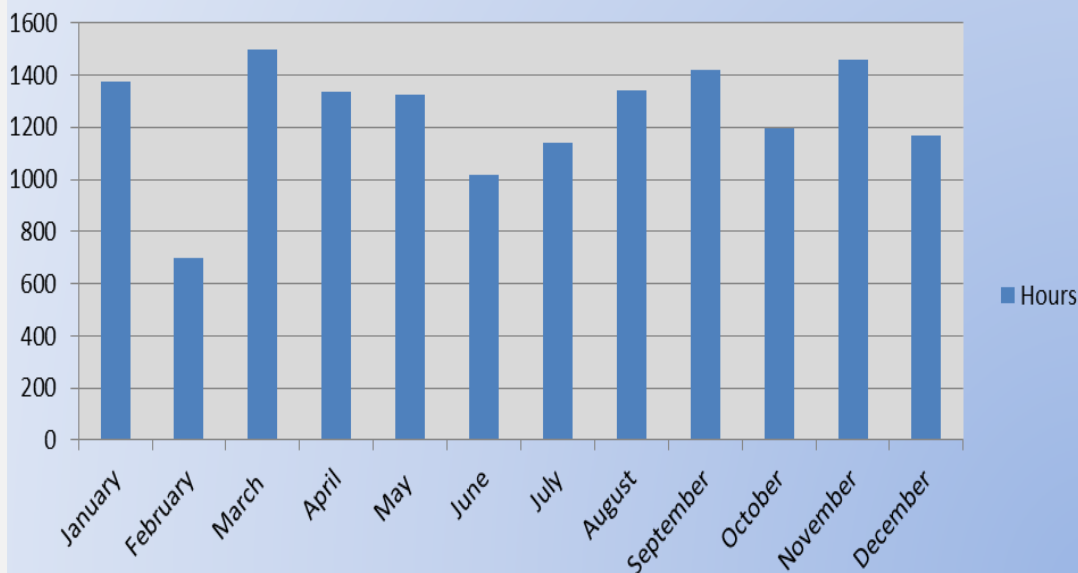
In 2011, Countryside began the process of certifying all career firefighters and officers as Incident Commanders. In 2016, twenty-nine firefighters and officers were recertified.

Vehicle Extrication and Rescue.

This type of training is difficult to

complete; however, due to timely donations and community partnerships, the Training Division was able to acquire eight vehicles to be used for extrication and rescue training. The vehicles were used for two month's worth of training and concluded with all vehicles being cut apart using tools commonly referred to as the "Jaws of Life."

Training Hours by Month





EMERGENCY MEDICAL SERVICES

by LIEUTENANT RUSS BACH

Emergency Medical Services (EMS) remains a core service of Countryside Fire Protection District accounting for approximately two thirds of our total incident responses. The following are some highlights of the District's EMS program in 2016:

- Countryside's firemedics and emergency medical technicians (EMT's) continue to receive thirty hours of continuing education provided by our resource hospital, Advocate Condell Medical Center. Personnel also receive additional EMS training monthly to learn new skills and improve on their existing ones.
- The 31st Working Together EMS Conference put on by the Wisconsin EMS Association was held in Milwaukee in January of 2016, and CFPD had four members attendance. Personnel participated in numerous classes throughout four days.
- With continued training using the "Pit Crew" model for cardiac resuscitation, Countryside's firemedics successfully resuscitated two patients prior to arrival to the emergency room in 2016. This equates to a 14.29% save rate.
- In June of 2016, CFPD congratulated the following members who completed the 2015 Advocate Condell Medical Center's paramedic program and the 2015 North Lake County paramedic program: Nick Olney, Mike Hakimi, Jake



Smith and Eric Dye. The District currently has four members enrolled in Condell's 2017 paramedic program slated for graduation in June of 2018.

- The Condell EMS System updated its electronic patient care reporting capabilities meeting the Nemsis 3 standard set forth by the State of Illinois.



FIRE PREVENTION

by LIEUTENANT RON CIELEK

The Fire Prevention Bureau had another busy and productive year. The bureau activities consisted of fire safety inspections, plan reviews, water supply systems, preplan drawings, fire investigations and code enforcement issues throughout the District and stays educated on current and past code editions to conduct thorough inspections.

The Fire Prevention Bureau Division 2016 annual report summarizes the activities and results of the Fire Prevention Bureau team, which supports the commitment of all Countryside Fire Protection District personnel in the preservation of life and property.

ADMINISTRATION & STAFFING

In 2016, the Fire Prevention Bureau Division team consisted of Lt./Fire Marshal Ron Cielek, Inspector/Firemedic Bill Wolff, Inspector/Firemedic George Tejcek, Public Education Coordinator/Firemedic Tony Rodkey while Lina Diaz provided administrative support.

Bureau personnel responded to emergency calls, assisted duty crews, conducted inspections, plan reviews, hydrant testing, fire investigations and public education.

Bureau personnel also maintained certifications and requirements as licensed paramedics, firefighters, fire apparatus engineers, fire origin/cause investigators and other special response teams.

2016 INSPECTIONS & PLAN REVIEW TOTALS

BUREAU INSPECTIONS

3,122 Inspections

COMMERCIAL, EDUCATIONAL & MULTI-FAMILY INSPECTIONS

2,035 Inspections

NEW CONSTRUCTION & REMODEL PROJECT INSPECTIONS

72 Inspections

PLAN REVIEWS

195 Plan Reviews



WATER SUPPLY

- Water supply systems were tested and reports completed to support fire suppression, and the planning process. In addition, water flow and inspection results were communicated to all interested parties to assure adequate water supply systems were maintained.
- Two hundred wet and dry drafting hydrant inspections and one hundred fifty-five water flow tests were conducted in 2016.

2016 ESTIMATED FIRE LOSS \$374,350



CHIMNEY FIRE

200 Block of Lakeside Dr.



SHED FIRE

21000 Block of Crescent Dr.



TRUCK FIRE

25000 Block of Gilmer Rd.

FIRE INVESTIGATIONS ORIGIN & CAUSE

- Total estimated 2016 fire losses were **\$374,350**.
- Total estimated property saved was **\$4,121,450**.
- There were no civilian fire related injuries, no firefighter injuries and no fatalities. We were able to “*Keep the Wreath Red*” over the holidays again

with no fire incidents related to holiday decorations.

- Twenty-one fire investigations were completed by bureau fire investigators.
- The number one fire incident type investigated was building structure fire at ten.
- Fire investigators attended required training, including

seminars and Fire Investigation Strike Force meetings to maintain certification through OSFM.

- Bureau reported fires with preventable causes to OSFM, NFPA, and the United States Consumer Products Safety Commission.
- Fire Prevention messages were highlighted through various media channels, including CFPD’s website and Facebook.





Lt. Ron Cielek, Fire Marshal

INSPECTIONS

- Three thousand one hundred twenty-two (3,122) bureau inspection activities were recorded in 2016.
- The bureau completed its first year using new technology for recording and conducting inspections. The iPads inspection program was used to conduct fire inspections and helped to reduce the use of paper.
- Seventy-two (72) new construction and remodel projects were inspected to insure all fire protection systems and life safety requirements were in compliance.

PLAN REVIEWS

One hundred ninety five (195) plan reviews were completed in 2016 for seventy two (72) new and existing construction projects.

Bureau personnel continued to promote the installation of sprinkler coverage for single homes (15 new residences were built with NFPA 13D sprinkler systems).

Pre-plans are developed and designed to help assist command and other crews on a basic floor plan layout and some additional important items, such as electric, water and gas disconnects.

- 2016 PROJECTS -



Uncle Julio's

850 N. Milwaukee Avenue, #100



Northwestern Medical Group

870 N. Milwaukee Avenue



Sketcher's & Xfinity Store

701 N. Milwaukee Avenue



The Claim Company

506 Hawthorn Center



MOD Pizza

701 N. Milwaukee Avenue, #364



McAlister's Deli

99 Townline Road



PUBLIC EDUCATION

by TONY RODKEY, PUBLIC EDUCATION COORDINATOR

The Public Education Division 2016 annual report provides a summary of the fire and life safety education programs provided in Countryside Fire Protection District (CFPD). CFPD has 5 public school districts, which include: 15 schools, 9 elementary, 5 middle and Vernon Hills High School, as well as, 6 private pre-school and daycare facilities that receive a least one visit per grade level annually.

In addition, CFPD provides programs to our community businesses. CFPD maintains a positive relationship with the Villages and various government entities requesting fire and life safety programs to strengthen our partnerships.

COMMUNITY PROGRAMS

Adopt a Fire Hydrant.

Residents agree to keep fire hydrant clear of debris, weeds and snow and report any damage. A certificate is issued to the resident. The Village of Vernon Hills, Vernon Hills Park District and Country Bumpkin promoted this program on their electronic marquee boards and Channel 4 Vernon Hills Update monthly television broadcast.

Block Parties.

Block parties are available for neighborhoods throughout the District.

Countryside Fire Website.

Information and programs are



updated regularly on CFPD's website: www.countrysidefire.com according to the time of the year and a profile of the fire district.



Child Car Seat Installations/Safety Checks.

Thirty-six (36) installations / inspections were completed in 2016. The ranks of Child Car Seat Technician were increased by one Firemedic Lucas Nollin this year for a total of eighteen (19) on staff. Babies "R" Us of Vernon Hills partnered with us to hold a car seat check event.

Monthly Fire Safety Video Clip with Channel 4 News.

Fireman Tony appeared on the Vernon Hills Update Monthly Television Show six times with information and safety tips for the village residents for the year. Although there is no real quantitative way of knowing how many residents we reach from these public broadcasts, the positive testimonials we receive from our residents demonstrates the importance in maintaining this connection.

Parade-4th of July Handouts.

Fireman Tony brought up the rear of the parade and passed out various fire safety trinkets with a fire safety message for an excellent public relations opportunity in the village's annual parade.

Remembering When.

CFPD maintained participation in the Office of the State Fire Marshal Fire and Fall Prevention Program for residents 65 years and older. "Remembering When" offers a home inspection, free smoke alarms, night lights, oven mitts and recommendations to help prevent our senior residents from accidentally starting a fire or accidental falls.

In addition, CFPD provided quarterly visits to Hawthorn Lakes, The Park of Vernon Hills and the Victory Centre.

Station Tours.

Nine (9) station tours provided for one hundred ninety-five (195) participants combined at both fire stations.



First Aid, CPR & AED Courses.

Forty-seven (47) classes held in total, certifying 1,130 participants, including 780 students from three district middle schools and the Vernon Hills High School students.

Fire Extinguisher Training.

Two-hundred fifty (250) participants were provided fire extinguisher training in area businesses and two hundred fifty (250) 8th grade science students at Fremont Middle School.

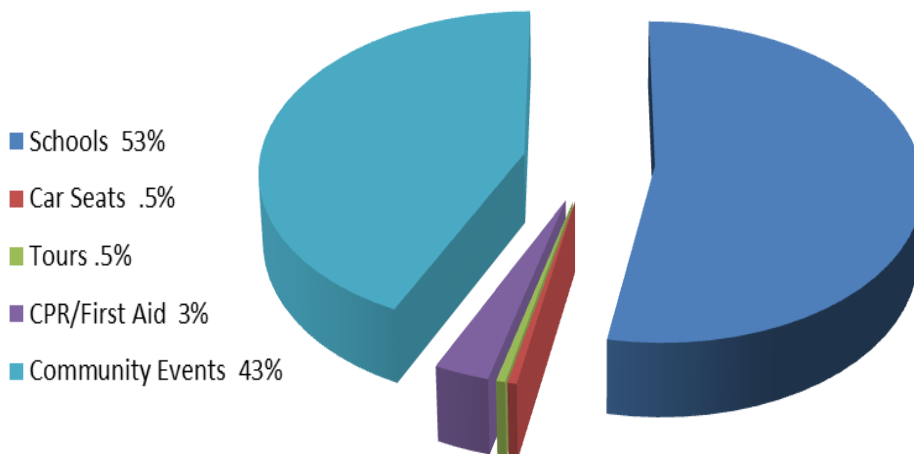


Firefighter for a Day.

Four (4) individuals had the opportunity to receive this incredible experience.

PROGRAM PARTICIPANT OVERVIEW

33,531 PUBLIC EDUCATION PARTICIPANTS



Special Events.

CFPD attended fifty-six (56) various events in the fire district reaching approximately 14,505 participants. CFPD also maintained a close working relationship with the Lake County Fire Chief's Association, and the Northern Illinois Public Education Team (NIPET).

Smoke Alarm Giveaway.

Lt. Ron Cielek, Firemedic Jonathon Corral, Lina Diaz, Fireman Tony Rodkey and Inspector Bill Wolff all teamed up with Chief Steingart to cover the entire Route 83 Trailer Park neighborhood, consisting of 80

homes. The bi-lingual ability of Mrs. Diaz and Firemedic Corral was instrumental in reaching this predominantly Hispanic neighborhood. Although the Office of the State Fire Marshal ended the free smoke alarm program, CFPD continued to provide smoke alarms to residents upon request.



SMOKE ALARMS SAVE LIVES!



Open House.

The 56th Open House held again in October demonstrated the positive connection with our community as approximately 1,500 residents attended.

With NFPA's 2016 Fire Prevention Week campaign theme being, "Don't Wait: Check the Date! Replace Smoke Alarms Every 10 Years," the Illinois Fire Safety Alliance participated in this year's open house with excellent handouts.

In addition, the Fremont Township Community Emergency Response Team (CERT) was on hand for

recruitment and assisted with traffic control, and the Boy Scout and Girl Scout troops also provided assistance in the pancake breakfast area to free up our firemedics for public education activities during the event.

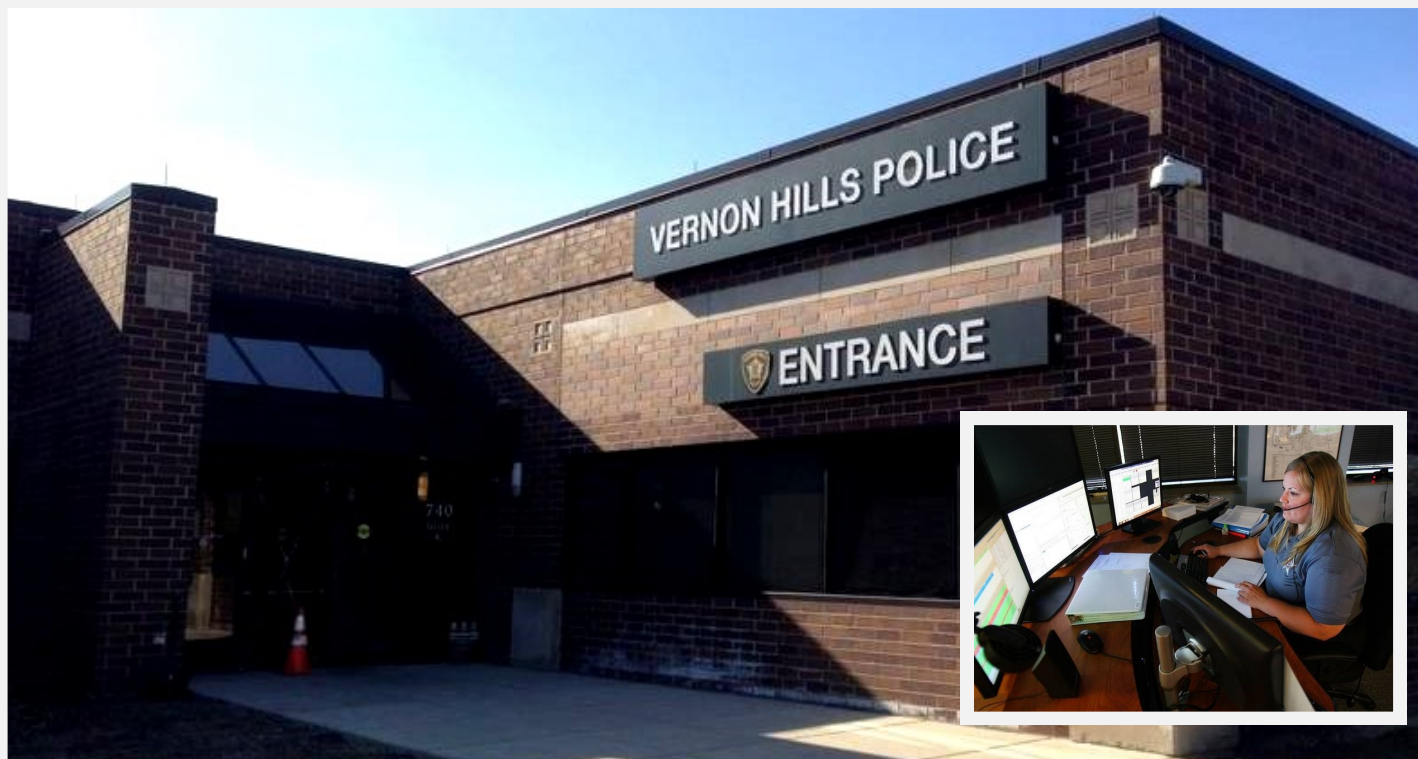
What's more, Batteries Plus provided free batteries to residents for smoke alarms, Chiro One provided spinal checks for

attendees, Record A-Hit provided an inflatable fire engine crawl at 50% off, and Sam's Club Pharmacy and Mariano's Pharmacy provided flu shots.

The Countryside Fire District static display, handouts and giveaways were provided by FEMA, IDOT, and OSFM. Everyone did a great job to make the 2016 Open House an annual



OPEN HOUSE



TELECOMMUNICATIONS

by RENEE ESPINOSA, DIRECTOR OF COMMUNICATIONS

The mission of the Countryside Fire Protection District Dispatch Center is to enhance the quality of life of people needing service in the response areas of the agencies served by receiving and processing 9-1-1 emergency and non-emergency calls.

NEW THIS YEAR

We started using LZFD's actual unit numbers in the CAD or "sharing" units between the 2 agencies (Jan. 2016).

- Countryside Fire became the back-up dispatch center for MABAS Division 4. in June of 2016. Extensive training and resources took place to implement this responsibility.

- We began dispatching by nature code, instead of dispatch code for the Active 911 software (July 2016).

GOALS

- Continue to provide quality dispatch services.
- Embrace consolidation by taking on additional agencies for 911 dispatch services.
- Increase training and conference attendance for communications.



NUMBER OF CALLS PER AGENCY

Countryside	4,908
Libertyville	4,278
Knollwood	566

NUMBER OF PHONE CALLS

911 Calls	19,128
10 Digit Emergency Lines	3,599
Alarm Lines.....	17,135
Average Call Processing Time for Countryside & Libertyville (Knollwood's FH is down)	23.49 sec.

ALARM STATS

Total Alarm Signals Processed.....	1,298,020
By Operator.....	893,303
Fire Alarms Processed	55,969
Trouble Alarms Processed.....	337,382



COUNTRYSIDE FIREFIGHTER'S ASSOCIATION

by BEN MOSKO, CFFA PRESIDENT

The mission of the Countryside Firefighter's Association (CFFA) is to provide for the welfare of its members, to support the mission of the Countryside Fire Protection District and to serve the residents of the Countryside Fire Protection District. With each new year, CFFA members seek measureable objectives to improve upon the following years successes and 2016 championed positive results.

Among the comradery, our members are engaged in the tradition to raise awareness in life safety and education. Moreover, to provide assistance to local charities and District townships programs.

HIGHLIGHTS & ACCOMPLISHMENTS

CFFA members hit the streets "Filling the Boot" with donations on behalf of the Muscular Dystrophy Association. Members donned their bunker gear and hit the intersections at Lakeview & Rt. 60, and Gilmer & Rt. 83. Over \$1,200.00 was collected for the MDA.

FOOD PANTRY DRIVE

In partnership with Hawthorn School District 73, CFFA held a food drive and collected approximately five hundred pounds of canned and dry goods for local township food pantries



and Saint Mary's Church of Vernon. We are happy that School District 73 gave us permission to place containers in the foyer of each elementary and middle school in Vernon Hills. It was amazing how the students supported this program in a two week period. Believing in this win-win effort, CFFA's goal helped restore post-holiday food pantries shortages and promoted community awareness.

COUNTRYSIDE FIREFIGHTER'S ASSOCIATION EVENTS



2016 OPEN HOUSE

This is our day to show off all of our hard work. Our way of inviting the community as a whole into our lives by sharing our experiences, stories, learning about the vehicles and receiving public education and life safety material for all ages. Over 2,000 adults and children pass through our doors in our support, but we cannot also forget the significant contributions from district businesses that donate towards the fundraising raffle. Without our district and community support, CFFA's mission would be dramatically affected. We can say that 2016 was a huge success!

SUPPORTING THE COMMUNITY

SUPPORTING LOCAL CHARITIES & DISTRICT TOWNSHIP PROGRAMS

CFFA's key measure of success is delivering support. Taking care of those in need by redirecting nonprofit revenue received on families sponsored and recognized by four local district townships needing assistance. Currently, CFFA provides adopt-a-families with Thanksgiving baskets of nonperishable food and

CUBS OUTING

CFFA members attended the 1st Responders Night for the Cubs. The outing helped build unit cohesion, esprit de corps and comradery amongst those who were able to attend. It was also a special time for our members to get to witness the Cubs during their historic season.



EQUIPMENT & TOOLS FOR RESPONSE

Tools of our trade cannot always be provided from CFPD due to district fiscal budgetary concerns; therefore, the CFFA reinvests accordingly to supplement personnel equipment and or tools to perform effectively and efficiently while training, but above all responding.

delivers presents during the holiday season to these families.

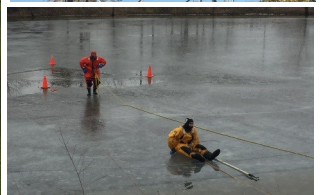
In addition, CFFA contributes monetarily to purchase basic necessities to be delivered to a local PAD shelter and holds charitable fund drives to contribute to the Lexi Foundation.



CFFA's CONTRIBUTION

Members from the CFFA built from the ground up a dining table for each of the stations. These tables were designed, built, lettered and finished by hand. They are absolutely breathtaking. They display each stations response apparatus around "Countryside Fire District" in gold lettering. The tables were paid for via donations and fundraisers. They will be a part of every meal shared by the firefighters and countless stories and memories will be shared at them. We could not be more proud of them!







A SPECIAL THANK YOU



1720 N. Milwaukee Ave. Vernon Hills, IL 60061
847.816.0994

To the Vernon Hills Fire Department:

The team at the Vernon Hills Mariano's would like to thank your taskforce for serving our community. Thanks to brave men & women like you, our community is a safer place. Please accept these platters as a token of our gratitude.

Thank you for all that you do each and every day!

Thank you fireman
for a memory that
holds dear in our
hearts! The kids of
the community will
have this in their
memory book for
years to come.

THANK
YOU
FOR YOUR
SERVICE

Thank-You! My brother lives
in N.C and I live in AZ. We found
out my mom didnt have air condition-
ing because her unit she didnt know
how to get in or is she physically able
to put in. I asked my brother if he
thought calling you would be a way to
help our mom. He said he would
try calling. We both were so grateful
when we were treated so kindly &
not only the kindness but the quick
response to helping our mother! She
now has air & we couldnt be more
grateful to you. Thank you so very
much and from the bottom of my heart
I cant tell you how much relief and
joy you have brought to my family &
my mother.

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Telstar Graphics
St. Petersburg, FL
PAINTED IN USA

Again Thank you, Peggy Moore

July 12, 2016

To the Countyside Fire Dept.

Mike D., Kevin W, Third man (I didnt get
your name) and George T. who brought the
custom piece of wood.

Thank you very much for putting in my window
air conditioner. And thanks for the new smoke
detector and extra battery.

It feels so good in here, and I feel safer.
It was a real gift of kindness.

Thank you again.

TO OUR CFPD HEROES

To The Wonderful EMT's and Firemen
at Country Side Fire Station 1.

Thank you for your kindness and
Caring actions on Thursday afternoon.

When Quinn started Choking I couldn't
remember the first thing to do. Having
your team at our door in under 7
minutes and taking over brought me
great relief as a mom. Thank you for
your reassuring words in a very scary
situation.

You even took the time to grab a shovel
and try to move some of the snow
and ice off our front walk. 😊

Words cannot express our
gratitude. I hope you have
an easy calm afternoon and can
enjoy a sandwich on us. →

Dec. 8, 2016

To: Chief Jeff Stenquist
I want to thank Bill Wolf and
George Tejcek for the excellent
job assistance they provided
me on Tuesday.

When I was having a difficult
time solving a smoke alarm
issue I turned to the Vero Hills
Fire Department for guidance. The
problem was solved and they
installed new smoke alarm for
me.

Thank You

We are writing this note to express our
gratitude for your assistance on 11/25/16.
My mother suffered a stroke in the mall
parking lot and your quick response helped
make a major difference. Because of
the quick response, she spent two days in
the hospital and has returned home
with NO residual effects. She was
paralyzed on her entire left side and today
you cannot even tell that anything happened.
We are eternally grateful for your
compassion and assistance. Thank You!



YOU'RE ALL APPRECIATED!

CFPD'S

MISSION

The Countryside Fire Protection District dedicates its activities to the preservation of human life and the conservation of property. To this end the District invests its personnel in the education of its public and the maintenance of a safe environment.

VISION

The Countryside Fire Protection District will be a safe, efficient, fiscally viable, pro-active provider of the emergency services for fire suppression, rescue, emergency medical care, fire prevention and public education, within a diverse family of communities. The District will work in concert with other providers to further enhance service delivery throughout the area.

VISIT US AT WWW.COUNTRYSIDEFIRE.COM



Station #2 - Headquarters
600 N. Deerpath Drive • Vernon Hills, IL 60061
Non-Emergency Phone: 847-367-5511

VALUES

