MISSION

The Countryside Fire Protection District dedicates its activities to the preservation of human life and the conservation of property. To this end the District invests its personnel in the education of its public and the maintenance of a safe environment.

VISION

The Countryside Fire Protection District will be a safe, efficient, fiscally viable, pro-active provider of the emergency services for fire suppression, rescue, emergency medical care, fire prevention and public education, within a diverse family of communities. The District will work in concert with other providers to further enhance service delivery throughout the area.

VALUES

Respond
Solve Problems
Be Nice
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Message from the Chief

It is my honor and privilege to present the 2016 Countryside Fire Protection District annual report to the community we so proudly serve. The report represents only a snapshot of the hard work, dedication and commitment of our Board of Trustees, Commissioners, officers, firemedics, inspectors, 911 telecommunicators and staff.

At every level of our organization, we strive to meet our mission, vision and values to provide you excellent service. We are driven to continually improve that service, be efficient and fiscally minded, meeting all the standards, rules and laws that guide us.

Please visit our website www.countrysidefire.com for latest information about CFPD operations and important safety information.

Yours in service,

Jeff Steingart
2016

**Total Incidents**: 4,908

**Emergency Call Response Time**: 96.8%

**Average Response Time to Emergencies**: 4 minutes 18 seconds

**Busiest Hour of the Day**: 10:00 am

**Average Number of Incidents Per Day**: 13.4

**Busiest Day of the Week**: Monday

**Busiest Month of the Year**: December

**Percentage of Incidents that Overlap**: 29.8%

---

### Responses by Village

<table>
<thead>
<tr>
<th>VILLAGE</th>
<th># INCIDENTS</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hawthorn Woods</td>
<td>163</td>
<td>3%</td>
</tr>
<tr>
<td>Indian Creek</td>
<td>31</td>
<td>1%</td>
</tr>
<tr>
<td>Long Grove</td>
<td>147</td>
<td>3%</td>
</tr>
<tr>
<td>Vernon Hills</td>
<td>3,512</td>
<td>72%</td>
</tr>
<tr>
<td>Unincorporated Lake County</td>
<td>395</td>
<td>8%</td>
</tr>
<tr>
<td>Out of District—Aid to other FD</td>
<td>660</td>
<td>13%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>4,908</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

### Responses by Incident Type

- **False Fire Alarm Calls**: 533 (15%)
- **Carbon Monoxide Calls**: 91 (2%)
- **Good Intent**: 123 (3%)
- **Service Calls**: 362 (10%)
- **Hazardous Condition**: 94 (3%)
- **Rescue, EMS**: 2,343 (64%)
- **Fire Calls**: 100 (3%)
- **Severe Weather**: 8 (0%)

---

![Image of emergency vehicles at a station]
BLACK SHIFT

Brian Garrity
Battalion Chief

John “Russ” Bach
Lieutenant

John Sherwood
Lieutenant

RED SHIFT

Kevin Wodrich
Battalion Chief

Jason Masheris
Lieutenant

Jim Weber
Lieutenant

GOLD SHIFT

Tony DeRose
Battalion Chief

Mike Dovel
Lieutenant

Dan Ogurek
Lieutenant

ADMINISTRATIVE CHIEFS

Chuck Smith
Deputy Chief

Ed Heinz
Deputy Chief

Ron Echtenacher
Division Chief
# Fire Station & Apparatus Information

## Station No. 1

- **Address:** 801 S. Midlothian Road, Mundelein, IL

<table>
<thead>
<tr>
<th>Equipment</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>E411</td>
<td>A411</td>
</tr>
<tr>
<td>T411</td>
<td>BT411</td>
</tr>
<tr>
<td>HT411</td>
<td>4198</td>
</tr>
<tr>
<td>E415</td>
<td>4195</td>
</tr>
</tbody>
</table>

## Station No. 2

- **Address:** Headquarters
  - 600 N. Deerpath Drive, Vernon Hills, IL

<table>
<thead>
<tr>
<th>Equipment</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>LT412</td>
<td>4194</td>
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<tr>
<td>A412R</td>
<td>4180</td>
</tr>
<tr>
<td>E412</td>
<td>4106</td>
</tr>
<tr>
<td>E412R</td>
<td>4100</td>
</tr>
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<td>4101</td>
</tr>
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<td>4102</td>
</tr>
<tr>
<td>4198</td>
<td>V412</td>
</tr>
<tr>
<td>B41</td>
<td>ATV412</td>
</tr>
<tr>
<td>BR412</td>
<td>BT412</td>
</tr>
</tbody>
</table>

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**Call 911 Emergency**

**847.367.5511**

**Non-Emergency**

Page 7
Countryside Fire Protection District
Proudly Serves
Vernon Hills, Long Grove, Hawthorn Woods, Kildeer,
Indian Creek & Unincorporated Areas of Lake County
Since 1959

Square Miles: 24  Population: 36,100
OPERATIONS DIVISION
by DEPUTY CHIEF ED HEINZ

Led by Deputy Chief Ed Heinz, Countryside’s three Battalion Chiefs and Division Chief of training make certain that our highly trained people deliver exceptional service to our customers. Each day we staff two engines, three advanced life support ambulances and an incident command vehicle.

Daily staffing is supplemented during the week by administrative staff and Countryside’s Fire Prevention Bureau, which is staffed with four firemedics.

During times of high call volume, off duty and part-time personnel are recalled to maintain response capabilities for the community.

While the majority of our responses are for emergency medical service, Countryside provides emergency response to what is referred to as, “all hazards.” To be effective at providing response to all hazards, many of Countryside’s sixty-five firefighters specialize in an area of technical response.

Technical responses consist of hazardous materials, open water/ice diving, wildland firefighting, technical rescue, swift water rescue and sonar.

STATION 1
801 S. Midlothian Rd. Mundelein, IL
⇒ 1 Lieutenant
⇒ 4 Firemedics

STATION 2
Headquarters
600 N. Deerpath Dr. Vernon Hills, IL
⇒ 1 Battalion Chief
⇒ 1 Lieutenant
⇒ 5 Firemedics
Countryside Fire Protection District employs seventy-two firefighters assigned to special units that provide unique services in addition to traditional firefighting and emergency medical services duties.

Countryside firefighters and specialized response technicians responded to a variety of calls throughout Lake County and beyond. Some notable incidents our technicians assisted with included: a high angle rescue in Waukegan, a structural collapse in Round Lake and a sonar team callout to Como Lake in Geneva, WI.

Countryside Fire Protection District employs seventy-two firefighters assigned to special units that provide unique services in addition to traditional firefighting and emergency medical services duties.

**FIREFIGHTERS & SPECIALIZED RESPONSE TECHNICIANS**

- 45 - Paramedics
- 13 - EMT-Basics
- 5 - Fire Investigators
- 7 - Technical Rescue Technicians
- 5 - Public Safety Divers
- 2 - Sonar Technicians
- 2 - Swiftwater Rescue Technicians
- 4 - Hazardous Materials Technicians
- 9 - Wildland Firefighters
TRAINING DIVISION

by DIVISION CHIEF RON ECHTENACHER

As a result of the internal movement that occurred by the retirement of Deputy Chief Ron Grant, Ron Echtenacher was promoted to the rank of Division Chief and now heads the Training Division.

The Training Division takes an all-hazards approach to provide training to all Countryside firefighters, paramedics and EMT’s.

In 2016, a total of 14,961 training hours was recorded. The training provided is a mix of hands-on, classroom, simulation, and self-study all geared towards preparing Countryside firefighters, paramedics and EMTs for the hazards and emergencies they will encounter during the course of their shifts. Firefighters are also encouraged to seek outside continuing education opportunities as well as academic higher education.

HIGHLIGHTS & ACCOMPLISHMENTS

Acquired Structure.
During the months of April, May, and June, Countryside firefighters had an opportunity to train in a house provided by Long Grove Park District that was slated for demolition. The house provided opportunities for firefighters to train on skills, such as search and rescue, fire attack, ladders, firefighter rescue and much more.

Firefighters from Mundelein and Libertyville were also invited to participate in many of the drills, as our agencies work very closely together at actual fire events.
Incident Command Recertification.
In 2011, Countryside began the process of certifying all career firefighters and officers as Incident Commanders. In 2016, twenty-nine firefighters and officers were recertified.

Vehicle Extrication and Rescue.
This type of training is difficult to complete; however, due to timely donations and community partnerships, the Training Division was able to acquire eight vehicles to be used for extrication and rescue training. The vehicles were used for two month’s worth of training and concluded with all vehicles being cut apart using tools commonly referred to as the “Jaws of Life.”
EMERGENCY MEDICAL SERVICES
by LIEUTENANT RUSS BACH

Emergency Medical Services (EMS) remains a core service of Countryside Fire Protection District accounting for approximately two thirds of our total incident responses. The following are some highlights of the District’s EMS program in 2016:

- Countryside’s firemedics and emergency medical technicians (EMT’s) continue to receive thirty hours of continuing education provided by our resource hospital, Advocate Condell Medical Center. Personnel also receive additional EMS training monthly to learn new skills and improve on their existing ones.

- The 31st Working Together EMS Conference put on by the Wisconsin EMS Association was held in Milwaukee in January of 2016, and CFPD had four members attendance. Personnel participated in numerous classes throughout four days.

- With continued training using the “Pit Crew” model for cardiac resuscitation, Countryside’s firemedics successfully resuscitated two patients prior to arrival to the emergency room in 2016. This equates to a 14.29% save rate.

- In June of 2016, CFPD congratulated the following members who completed the 2015 Advocate Condell Medical Center’s paramedic program and the 2015 North Lake County paramedic program: Nick Olney, Mike Hakimi, Jake Smith and Eric Dye. The District currently has four members enrolled in Condell’s 2017 paramedic program slated for graduation in June of 2018.

- The Condell EMS System updated its electronic patient care reporting capabilities meeting the Nemsis 3 standard set forth by the State of Illinois.
The Fire Prevention Bureau had another busy and productive year. The bureau activities consisted of fire safety inspections, plan reviews, water supply systems, preplan drawings, fire investigations and code enforcement issues throughout the District and stays educated on current and past code editions to conduct thorough inspections.

The Fire Prevention Bureau Division 2016 annual report summarizes the activities and results of the Fire Prevention Bureau team, which supports the commitment of all Countryside Fire Protection District personnel in the preservation of life and property.

ADMINISTRATION & STAFFING

In 2016, the Fire Prevention Bureau Division team consisted of Lt./Fire Marshal Ron Cielek, Inspector/Firemedic Bill Wolff, Inspector/Firemedic George Tejcek, Public Education Coordinator/Firemedic Tony Rodkey while Lina Diaz provided administrative support.

Bureau personnel responded to emergency calls, assisted duty crews, conducted inspections, plan reviews, hydrant testing, fire investigations and public education.

Bureau personnel also maintained certifications and requirements as licensed paramedics, firefighters, fire apparatus engineers, fire origin/cause investigators and other special response teams.
WATER SUPPLY

- Water supply systems were tested and reports completed to support fire suppression, and the planning process. In addition, water flow and inspection results were communicated to all interested parties to assure adequate water supply systems were maintained.
- Two hundred wet and dry drafting hydrant inspections and one hundred fifty-five water flow tests were conducted in 2016.

FIRE INVESTIGATIONS ORIGIN & CAUSE

- Total estimated 2016 fire losses were $374,350.
- Total estimated property saved was $4,121,450.
- There were no civilian fire related injuries, no firefighter injuries and no fatalities. We were able to “Keep the Wreath Red” over the holidays again with no fire incidents related to holiday decorations.
- Twenty-one fire investigations were completed by bureau fire investigators.
- The number one fire incident type investigated was building structure fire at ten.
- Fire investigators attended required training, including seminars and Fire Investigation Strike Force meetings to maintain certification through OSFM.
- Fire Prevention messages were highlighted through various media channels, including CFPD’s website and Facebook.
PLAN REVIEWS

- Three thousand one hundred twenty-two (3,122) bureau inspection activities were recorded in 2016.
- The bureau completed its first year using new technology for recording and conducting inspections. The iPads inspection program was used to conduct fire inspections and helped to reduce the use of paper.
- Seventy-two (72) new construction and remodel projects were inspected to ensure all fire protection systems and life safety requirements were in compliance.

INVESTIGATIONS

- Bureau personnel continued to promote the installation of sprinkler coverage for single homes (15 new residences were built with NFPA 13D sprinkler systems).

Pre-plans are developed and designed to help assist command and other crews on a basic floor plan layout and some additional important items, such as electric, water and gas disconnects.

- Lt. Ron Cielek, Fire Marshal

- 2016 PROJECTS -

Uncle Julio's
850 N. Milwaukee Avenue, #100

Northwestern Medical Group
870 N. Milwaukee Avenue

Sketcher’s & Xfinity Store
701 N. Milwaukee Avenue

The Claim Company
506 Hawthorn Center

MOD Pizza
701 N. Milwaukee Avenue, #364

McAlister’s Deli
99 Townline Road
The Public Education Division 2016 annual report provides a summary of the fire and life safety education programs provided in Countryside Fire Protection District (CFPD). CFPD has 5 public school districts, which include: 15 schools, 9 elementary, 5 middle and Vernon Hills High School, as well as, 6 private pre-school and daycare facilities that receive a least one visit per grade level annually.

In addition, CFPD provides programs to our community businesses. CFPD maintains a positive relationship with the Villages and various government entities requesting fire and life safety programs to strengthen our partnerships.

COMMUNITY PROGRAMS

**Adopt a Fire Hydrant.**
Residents agree to keep fire hydrant clear of debris, weeds and snow and report any damage. A certificate is issued to the resident. The Village of Vernon Hills, Vernon Hills Park District and Country Bumpkin promoted this program on their electronic marquee boards and Channel 4 Vernon Hills Update monthly television broadcast.

**Block Parties.**
Block parties are available for neighborhoods throughout the District.

**Countryside Fire Website.**
Information and programs are updated regularly on CFPD’s website: www.countrysidfire.com according to the time of the year and a profile of the fire district.
Child Car Seat Installations/Safety Checks.
Thirty-six (36) installations / inspections were completed in 2016. The ranks of Child Car Seat Technician were increased by one Firemedic Lucas Nollin this year for a total of eighteen (19) on staff. Babies “R” Us of Vernon Hills partnered with us to hold a car seat check event.

First Aid, CPR & AED Courses.
Forty-seven (47) classes held in total, certifying 1,130 participants, including 780 students from three district middle schools and the Vernon Hills High School students.

Fire Extinguisher Training.
Two-hundred fifty (250) participants were provided fire extinguisher training in area businesses and two hundred fifty (250) 8th grade science students at Fremont Middle School.

Firefighter for a Day.
Four (4) individuals had the opportunity to receive this incredible experience.

Monthly Fire Safety Video Clip with Channel 4 News.
Fireman Tony appeared on the Vernon Hills Update Monthly Television Show six times with information and safety tips for the village residents for the year. Although there is no real quantitative way of knowing how many residents we reach from these public broadcasts, the positive testimonials we receive from our residents demonstrates the importance in maintaining this connection.

Parade-4th of July Handouts.
Fireman Tony brought up the rear of the parade and passed out various fire safety trinkets with a fire safety message for an excellent public relations opportunity in the village’s annual parade.

Remembering When.
CFPD maintained participation in the Office of the State Fire Marshal Fire and Fall Prevention Program for residents 65 years and older. “Remembering When” offers a home inspection, free smoke alarms, night lights, oven mitts and recommendations to help prevent our senior residents from accidently starting a fire or accidental falls.

In addition, CFPD provided quarterly visits to Hawthorn Lakes, The Park of Vernon Hills and the Victory Centre.

Station Tours.
Nine (9) station tours provided for one hundred ninety-five (195) participants combined at both fire stations.
Special Events.
CFPD attended fifty-six (56) various events in the fire district reaching approximately 14,505 participants. CFPD also maintained a close working relationship with the Lake County Fire Chief’s Association, and the Northern Illinois Public Education Team (NIPET).

Smoke Alarm Giveaway.
Lt. Ron Cielek, Firemedic Jonathon Corral, Lina Diaz, Fireman Tony Rodkey and Inspector Bill Wolff all teamed up with Chief Steingart to cover the entire Route 83 Trailer Park neighborhood, consisting of 80 homes. The bi-lingual ability of Mrs. Diaz and Firemedic Corral was instrumental in reaching this predominantly Hispanic neighborhood. Although the Office of the State Fire Marshal ended the free smoke alarm program, CFPD continued to provide smoke alarms to residents upon request.

Open House.
The 56th Open House held again in October demonstrated the positive connection with our community as approximately 1,500 residents attended.

With NFPA’s 2016 Fire Prevention Week campaign theme being, “Don’t Wait: Check the Date! Replace Smoke Alarms Every 10 Years,” the Illinois Fire Safety Alliance participated in this year’s open house with excellent handouts.

In addition, the Fremont Township Community Emergency Response Team (CERT) was on hand for recruitment and assisted with traffic control, and the Boy Scout and Girl Scout troops also provided assistance in the pancake breakfast area to free up our firemedics for public education activities during the event.

What’s more, Batteries Plus provided free batteries to residents for smoke alarms, Chiro One provided spinal checks for attendees, Record A-Hit provided an inflatable fire engine crawl at 50% off, and Sam’s Club Pharmacy and Mariano’s Pharmacy provided flu shots.

The Countryside Fire District static display, handouts and giveaways were provided by FEMA, IDOT, and OSFM. Everyone did a great job to make the 2016 Open House an annual
TELECOMMUNICATIONS
by RENE ESPINOSA, DIRECTOR OF COMMUNICATIONS

The mission of the Countryside Fire Protection District Dispatch Center is to enhance the quality of life of people needing service in the response areas of the agencies served by receiving and processing 9-1-1 emergency and non-emergency calls.

NEW THIS YEAR

We started using LZFD’s actual unit numbers in the CAD or “sharing” units between the 2 agencies (Jan. 2016).

- Countryside Fire became the back-up dispatch center for MABAS Division 4. in June of 2016. Extensive training and resources took place to implement this responsibility.
- We began dispatching by nature code, instead of dispatch code for the Active 911 software (July 2016).

GOALS

- Continue to provide quality dispatch services.
- Embrace consolidation by taking on additional agencies for 911 dispatch services.
- Increase training and conference attendance for communications.

NUMBER OF CALLS PER AGENCY

<table>
<thead>
<tr>
<th>Agency</th>
<th>Calls</th>
</tr>
</thead>
<tbody>
<tr>
<td>Countryside</td>
<td>4,908</td>
</tr>
<tr>
<td>Libertyville</td>
<td>4,278</td>
</tr>
<tr>
<td>Knollwood</td>
<td>566</td>
</tr>
</tbody>
</table>

NUMBER OF PHONE CALLS

<table>
<thead>
<tr>
<th>Calls Type</th>
<th>Calls</th>
</tr>
</thead>
<tbody>
<tr>
<td>911 Calls</td>
<td>19,128</td>
</tr>
<tr>
<td>10 Digit Emergency Lines</td>
<td>3,599</td>
</tr>
<tr>
<td>Alarm Lines</td>
<td>17,135</td>
</tr>
</tbody>
</table>

Average Call Processing Time for Countryside & Libertyville (Knollwood’s FH is down) .... 23.49 sec.

ALARM STATS

<table>
<thead>
<tr>
<th>Alarm Type</th>
<th>Calls</th>
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<tbody>
<tr>
<td>Total Alarm Signals Processed</td>
<td>1,298,020</td>
</tr>
<tr>
<td>By Operator</td>
<td>893,303</td>
</tr>
<tr>
<td>Fire Alarms Processed</td>
<td>55,969</td>
</tr>
<tr>
<td>Trouble Alarms Processed</td>
<td>337,382</td>
</tr>
</tbody>
</table>
COUNTRYSIDE FIREFIGHTER’S ASSOCIATION

by BEN MOSKO, CFFA PRESIDENT

The mission of the Countryside Firefighter’s Association (CFFA) is to provide for the welfare of its members, to support the mission of the Countryside Fire Protection District and to serve the residents of the Countryside Fire Protection District. With each new year, CFFA members seek measureable objectives to improve upon the following years successes and 2016 championed positive results.

Among the comradery, our members are engaged in the tradition to raise awareness in life safety and education. Moreover, to provide assistance to local charities and District townships programs.

HIGHLIGHTS & ACCOMPLISHMENTS

CFFA members hit the streets “Filling the Boot” with donations on behalf of the Muscular Dystrophy Association. Members donned their bunker gear and hit the intersections at Lakeview & Rt. 60, and Gilmer & Rt. 83. Over $1,200.00 was collected for the MDA.

FOOD PANTRY DRIVE

In partnership with Hawthorn School District 73, CFFA held a food drive and collected approximately five hundred pounds of canned and dry goods for local township food pantries and Saint Mary’s Church of Vernon. We are happy that School District 73 gave us permission to place containers in the foyer of each elementary and middle school in Vernon Hills. It was amazing how the students supported this program in a two week period. Believing in this win-win effort, CFFA’s goal helped restore post-holiday food pantries shortages and promoted community awareness.
2016 OPEN HOUSE

This is our day to show off all of our hard work. Our way of inviting the community as a whole into our lives by sharing our experiences, stories, learning about the vehicles and receiving public education and life safety material for all ages. Over 2,000 adults and children pass through our doors in our support, but we cannot also forget the significant contributions from district businesses that donate towards the fundraising raffle. Without our district and community support, CFFA’s mission would be dramatically affected. We can say that 2016 was a huge success!

DEPARTMENT EQUIPMENT & TOOLS FOR RESPONSE

Tools of our trade cannot always be provided from CFPD due to department fiscal budgetary concerns; therefore, the CFFA reinvests accordingly to supplement personnel equipment and or tools to perform effectively and efficiently while training, but above all responding.

CFFA’s CONTRIBUTION

Members from the CFFA built from the ground up a dining table for each of the stations. These tables were designed, built, lettered and finished by hand. They are absolutely breathtaking. They display each stations response apparatus around “Countryside Fire District” in gold lettering. The tables were paid for via donations and fundraisers. They will be a part of every meal shared by the firefighters and countless stories and memories will be shared at them. We could not be more proud of them!

SUPPORTING LOCAL CHARITIES & DISTRICT TOWNSHIP PROGRAMS

CFFA’s key measure of success is delivering support. Taking care of those in need by redirecting nonprofit revenue received on families sponsored and recognized by four local district townships needing assistance. Currently, CFFA provides adopt-a-families with Thanksgiving baskets of nonperishable food and delivers presents during the holiday season to these families.

In addition, CFFA contributes monetarily to purchase basic necessities to be delivered to a local PAD shelter and holds charitable fund drives to contribute to the Lexi Foundation.
A SPECIAL THANK YOU

To the Vernon Hills Fire Department:

The team at the Vernon Hills Mariano’s would like to thank your task force for serving our community. Thanks to brave men & women like you, our community is a safer place. Please accept these platters as a token of our gratitude.

Thank you for all that you do each and every day!

Thank you fireman for a memory that holds dear in our hearts! The kids of the community will have this in their memory book for years to come.

Thank you for your service.

---

Thank you! My brother lives in N.C. and I live in AZ. We found out my mom didn’t have our air conditioning because her unit she didn’t know how to get in or if she physically able to put in. Packed my brother so he thought calling you would be a way to help our mom. He said he would try calling. We both were so grateful when we were treated so kindly. Not only the kindness and the quick response to helping our mother but how nice our & we couldn’t be more grateful to you. Thank you so very much and from the bottom of my heart I can’t tell you how much relief and joy you have brought to my family & my mother.

Again, thank you! Peggy Moore

July 12, 2016

To the Countryside Fire Dept.

Mike D., Kevin W., Third man (Solely write your name) and George T. who brought the custom piece of wood.

Thank you very much for putting in my air conditioner, and thanks for the new smoke detector and carbon battery.

It feels so good in here, and I feel safer.

It was a real gift of kindness.

Thank you again!
TO OUR CFPD HEROES

To The Wonderful EMT’s and Firemen at Country Side Fire Station 1.

Thank you for your kindness and caring actions on Thursday afternoon. When Quinn started choking I couldn’t remember the first thing to do. Having your team at our door in under 7 minutes and taking over brought me great relief as a mom. Thank you for your reassuring words in a very scary situation. You even took the time to grab a shovel and try to move some of the snow and ice off our front walk. Words cannot express our gratitude. I hope you have an easy calm afternoon and can enjoy a sandwich on us.

To: Chief Jeff Swipi
I want to thank Bill Hunt and George Taylor for the excellent job assistance they provided me on Sunday.
When I was having a difficult time solving a smoke alarm issue I turned to the County Fire Line and you answered the problem. Once solved you checked on me.

Thank You

We are writing this note to express our gratitude for your assistance on 11/25/16. My mother suffered a stroke in the mall parking lot and your quick response helped make a major difference. Because of the quick response, she spent two days in the hospital and has returned home with no residual effects. She was paralyzed on her entire left side and today you cannot even tell that anything happened. We are eternally grateful for your compassion and assistance. Thank you.

YOU'RE ALL APPRECIATED!
The Countryside Fire Protection District dedicates its activities to the preservation of human life and the conservation of property. To this end the District invests its personnel in the education of its public and the maintenance of a safe environment.

The Countryside Fire Protection District will be a safe, efficient, fiscally viable, pro-active provider of the emergency services for fire suppression, rescue, emergency medical care, fire prevention and public education, within a diverse family of communities. The District will work in concert with other providers to further enhance service delivery throughout the area.