

COUNTRYSIDE

FIRE PROTECTION DISTRICT



2015

ANNUAL REPORT

PROUDLY SERVING
Vernon Hills, Hawthorn Woods, Long Grove,
Kildeer, Indian Creek, and Unincorporated
areas of Lake County
SINCE 1959



2015 Annual Report

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Jeff Steingart, CFO
Fire Chief
Serving Since 1982



A Note from the Fire Chief

It is my honor and privilege to present the 2015 Countryside Fire Protection District annual report to the community we so proudly serve. The report represents only a snapshot of the hard work, dedication and commitment the Board of Trustees, Commissioners, officers, firemedics, inspectors, 911 telecommunicators and staff.

At every level of our organization, we strive to meet our mission, vision and values to provide you excellent service. We are driven to continually improve that service, be efficient and fiscally minded, meeting all the standards, rules and laws that guide us.

Please visit our website www.countrysidefire.com for latest information about CFPD operations and important safety information.

OUR MISSION

The Countryside Fire Protection District dedicates its activities to the preservation of human life and the conservation of property. To this end the District invests its personnel in the education of its public and the maintenance of a safe environment.

OUR VISION

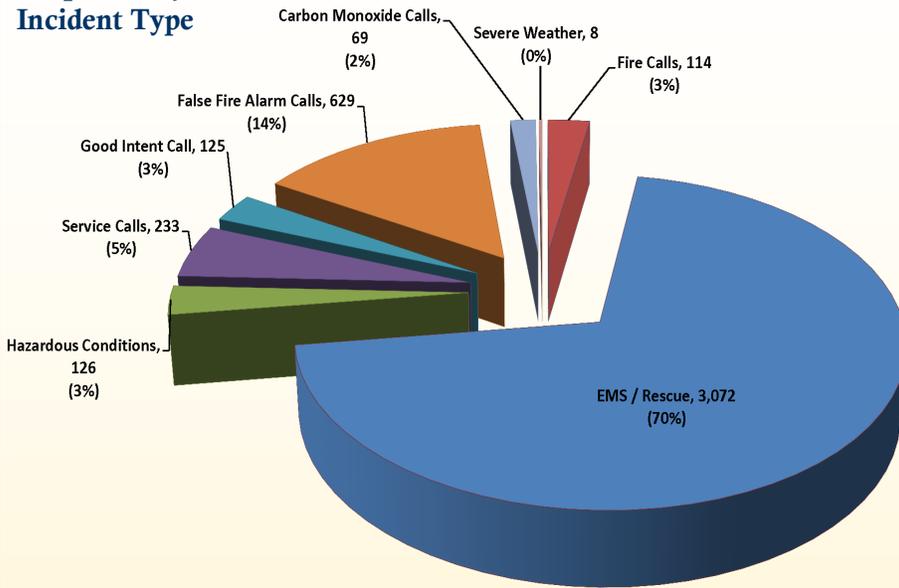
The Countryside Fire Protection District will be a safe, efficient, fiscally viable, pro-active provider of the emergency services for fire suppression, rescue, emergency medical care, fire prevention and public education, within a diverse family of communities. The District will work in concert with other providers to further enhance service delivery throughout the area.

CORE VALUES



2015 Incident Responses

Responses by Incident Type



Responses by Village

Village	# Incidents	%
Hawthorn Woods	157	4%
Indian Creek	34	1%
Long Grove	138	3%
Vernon Hills	3,014	69%
Unincorporated Lake County	391	9%
Out of District-Aid to other FD	642	15%
Total	4,376	100%

The Countryside Fire District received automatic / mutual aid 724 times from other fire departments.

Highlights

4,376

Total Incidents

96.5%

**Emergency Call
Response Time**

**4 Minutes
32 Seconds**

**Average Response Time
to Emergencies**

**11:00
am**

Busiest Hour of the Day

12

**Average Number of
Incidents Per Day**

Tuesday

Busiest Day of the Week

January

**Busiest Month
of the Year**

31.4%

**Percentage of Incidents that
Overlap**

Countryside Fire Protection District resources and personnel responded to provide assistance at two State of Illinois disasters in 2015. The statewide response plan was activated via the Mutual Aid Box Alarm System (MABAS).



Tornado damage in Rochelle, IL



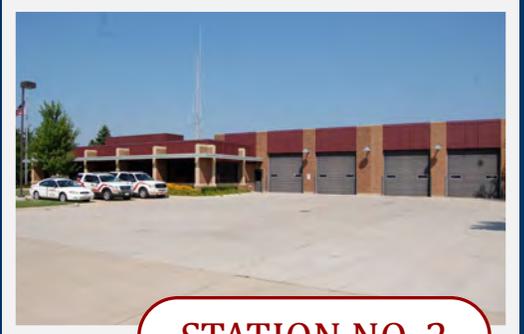
Train derailment and fire in Galena, IL

FIRE STATIONS



STATION NO. 1

801 S. Midlothian Road, Mundelein, IL



STATION NO. 2

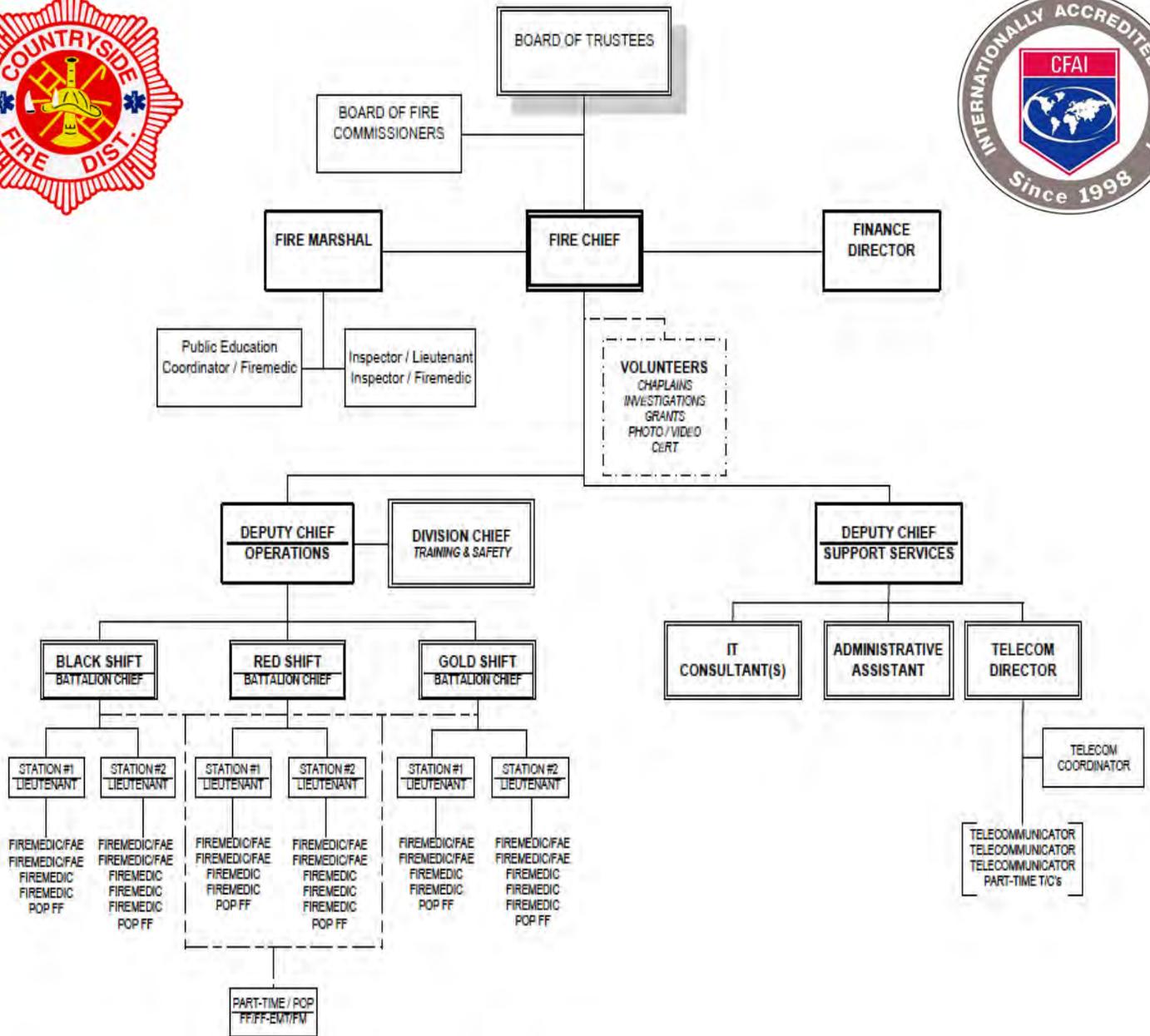
Headquarters
600 N. Deerpath Drive, Vernon Hills, IL

847.367.5511
NON-EMERGENCY

WWW.COUNTRYSIDEFIRE.COM



ORGANIZATIONAL FLOW CHART



BLACK SHIFT



Brian Garrity
Battalion Chief



John "Russ" Bach
Lieutenant



John Sherwood
Lieutenant

ADMINISTRATIVE CHIEFS



Chuck Smith
Deputy Chief

RED SHIFT



Kevin Wodrich
Battalion Chief



Jason Masheris
Lieutenant



Jim Weber
Lieutenant



Ed Heinz
Deputy Chief

GOLD SHIFT



Tony DeRose
Battalion Chief



Mike Dovel
Lieutenant



Dan Ogurek
Lieutenant



Ron Echtenacher
Division Chief

HIGHLIGHTS

Countryside firefighters and technicians responded to many calls throughout the county that required additional resources from neighboring agencies. These calls for assistance are usually for larger structure fires, but also included hazardous material incidents, missing individuals in the water, and large grass fires. One unique call crews were dispatched to was on August 2nd, 2015 to the Grayslake Fire Department to assist with road clearing and rescue efforts after an EF-1 tornado struck the area.



OPERATIONS DIVISION



Led by Deputy Chief Chuck Smith, the Operations Division of Countryside Fire Protection District continues to deliver excellent service to our more than 35,000 district residents and countless visitors. Countryside operates out of two stations, one in central Vernon Hills and one in unincorporated Mundelein. On a daily basis, we staff two engines, three ambulances, and a command vehicle. This

staffing model is supplemented during the week by four Firemedics in the Fire Prevention Bureau, three Administrative Chiefs, and a Training Chief. During times of anticipated high call volume, off-duty Firemedics are recalled to provide additional resources to the community.

Today's world presents the fire service, and all public safety agencies with even more challenges to be prepared for. Although we are still referred to as the fire department, we really are an "all-hazards" public safety agency. Countryside employs sixty firefighters. Many of these men and women have chosen to wear multiple hats to make sure we can respond to anything thrown our way.

- | | |
|----------------------------------|------------------------------------|
| 49 - Paramedics | 2 - Underwater Sonar Technicians |
| 8 - EMT-B's | 2 - Swiftwater Rescue Technicians |
| 4 - Fire Investigators | 4 - Hazardous Material Technicians |
| 7 - Technical Rescue Technicians | 4 - Hazardous Material Technicians |
| 5 - Public Safety Rescue Divers | 10 - Wildland Firefighters |

All have been trained to operate at an Active Shooter Incident concert with local Law Enforcement.



In June, we were given the opportunity to host live fire training using a building donated by the Lake County Health Department. With this, we were able to do more training with modern fire dynamics. Multiple neighboring fire departments attended the live fire training as well.



TRAINING DIVISION



In 2015, Countryside Firefighters totaled 14,000 hours of fire and EMS training throughout the year. This training prepares personnel for all types of emergencies and is vital to the success of the organization. Scheduling structured hands-on type training, as well as company led and self-study type drills aids in the preparation of personnel.

HIGHLIGHTS & ACCOMPLISHMENTS

UL & NIST Studies and Implementation of Modern Firefighting Tactics. In the first quarter of 2015, we introduced all of the studies that Underwriters Laboratories Fire Research Institute and National Institute of Standards & Technology (NIST) had done on modern fire behavior. With this information personnel have a better understanding of fire dynamics and will aid in a heightened awareness of tactical options to better predict the outcome of the incident. This was accomplished using a video series that was produced by the ATF. We were then able to train on the new tactics using our five story training tower.

Active Shooter Training. Countryside Fire and Vernon Hills Police Department hosted an active shooter drill with multiple fire and police agencies from Lake County attending.

Acquired Structure. In September 2015, the Vernon Hills Park District provided Countryside Fire with another acquired structure thus providing the opportunity to do Rapid Intervention Training. We were joined by our neighboring fire departments to make this drill a success.



ACCOMPLISHMENTS

In June of 2015, CFPD congratulated the following members who completed the 2014 Advocate Condell Medical Center's paramedic program: Jonathan Corral, Luke Nollin and Kyle Schrems. The District currently has 2 members enrolled in Condell's 2015 Paramedic Program and 1 member enrolled in North Lake County EMS System's 2015 Paramedic Program at Vista East Medical Center. Both programs will have graduation commencing in June.



(Left to right) J. Corral, Chief Steingart, K. Schrems, L. Nollin

CONTINUING EDUCATION

Countryside's Firemedics and Emergency Medical Technicians (EMT's) continue to receive 30 hours of continuing education provided by our resource hospital, Advocate Condell Medical Center. Personnel also receive additional EMS training monthly to learn new skills and improve on their existing ones.

In addition, in response to ongoing training that crews are receiving regarding Active Shooter scenarios, the District has placed into service a set of ballistic vests and helmets for crews to wear when assisting at these types of incidents. Each of the two vests have detachable packs that consist of lifesaving supplies that include tourniquets, trauma dressings, hemostatic dressings to control hemorrhage and many other useful tools.



EMERGENCY MEDICAL SERVICES



Emergency Medical Services (EMS) remains a core service of Countryside Fire Protection District, accounting for approximately two thirds of our total incident responses. The following are some highlights of the District's EMS program in 2015.

HIGHLIGHTS

- The 30th Working Together EMS Conference put on by the Wisconsin EMS Association was held in Milwaukee in January of 2016 and CFPD had 5 members attendance. Personnel participated in numerous classes throughout 4 days.
- CFPD implemented the "Pit Crew" model of resuscitation for 2015. Our Firemedic's, EMT's and Firefighters completed many hours of training to enable crews to perform essential skills or tasks as part of the implementation process. Our crews have seen immediate improvements noting two successful resuscitation attempts in 2015.
- CFPD put into service new portable suction units on each of our 4 ALS ambulances. These units allow airways to be maintained with adjustable suction pressures for both adults and children.
- Due to the notification of different diseases from abroad, CFPD has implemented an Infectious Disease Kit for each ambulance. This kit includes needed items to protect personnel from head to toe against infectious diseases. The kit contains gloves, glasses, N95 masks, face shields, coveralls and boot covers.



FIRE PREVENTION



The Fire Prevention Bureau had another busy and productive year. The bureau activities consisted of fire safety inspections, plan reviews, water supply systems, preplan drawings, fire investigations and code enforcement issues throughout the district. The bureau stays educated on current and past code editions to conduct thorough inspections. The Fire Prevention Bureau Division 2015 Annual Report

summarizes the activities and results of the Fire Prevention Bureau team, which supports the commitment of all Countryside Fire Protection District personnel in the preservation of life and property.

ADMINISTRATION & STAFFING

- In 2015, the Fire Prevention Bureau Division team consisted of Fire Marshal Mike McNally, Lt. Ron Cielek, Inspector/Firemedic Bill Wolff, Public Education Coordinator/Firemedic Tony Rodkey; while Lina Diaz provided administrative support.
- We also said goodbye to Fire Marshal Mike McNally in 2015 as he retired after 20 years of service with CFPD, and Lt. Ron Cielek taking on the new role as Fire Marshal.
- Bureau personnel responded to emergency calls, assisted duty crews, conducted inspections, plan reviews, hydrant testing, fire investigations and public education.
- Bureau personnel maintained certifications and requirements as licensed paramedics, firefighters, fire apparatus engineers, fire origin/cause investigators and other special response teams.

2015 INSPECTIONS & PLAN REVIEW TOTALS

BUREAU INSPECTIONS

3,680 Inspections

COMMERCIAL, EDUCATIONAL & MULTI-FAMILY INSPECTIONS

1357 Inspections

NEW CONSTRUCTION & REMODEL PROJECT INSPECTIONS

51 Inspections

PLAN REVIEWS

181 Plan Reviews

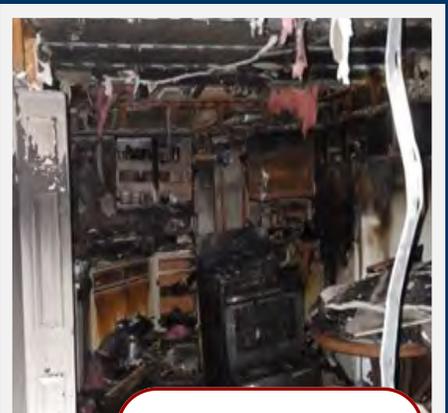


Fire Marshal Mike McNally (left), Lt. Ron Cielek (right)



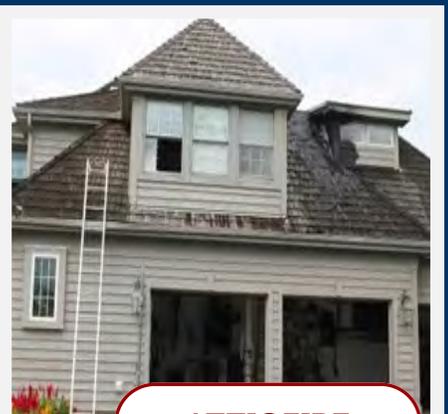
BASEMENT FIRE

1100 Block of Wadsworth Place



KITCHEN FIRE

900 Block of Ann Arbor Lane



ATTIC FIRE

27000 Block of LaVista Drive

FIRE PREVENTION continued...

WATER SUPPLY

- Water supply systems were tested and reports completed to support fire suppression, and the planning process. Water flow and inspection results were communicated to all interested parties to assure adequate water supply systems were maintained.
- Two hundred (200) wet and dry drafting hydrant inspections and one hundred fifty-five (155) water flow tests were conducted in 2015.

INSPECTIONS

- 3,680 Bureau inspection activities were recorded in 2015.
- The bureau introduced two new iPads that use a cloud based inspection program for conducting fire inspections. We will start 2016 off using this new technology. This program will help to reduce the use of paper and time spent in the office.
- Fifty-one (51) new construction and remodel projects were inspected to insure all fire protection systems and life safety requirements were in compliance.

FIRE INVESTIGATIONS ORIGIN & CAUSE

- Total estimated 2015 fire losses were \$601,600.
- Total estimated property saved was \$3,930,781.
- There were one (1) civilian fire related injuries, two (2) firefighter injuries and no fatalities. We were able to “Keep the Wreath Red” over the holidays again with no fire incidents related to holiday decorations.
- Sixteen (16) fire investigations were completed by bureau fire investigators. The number one fire incident type investigated was building structure fire at nine (9).
- Fire investigators attended required training including seminars and Fire Investigation Strike Force meetings to maintain certification through OSFM.
- Bureau reported fires with preventable causes to OSFM, NFPA, and the United States Consumer Products Safety Commission.
- Fire Prevention messages were highlighted through various media channels including the CFPD WEB site, cable Public Station TV videos and newspapers.

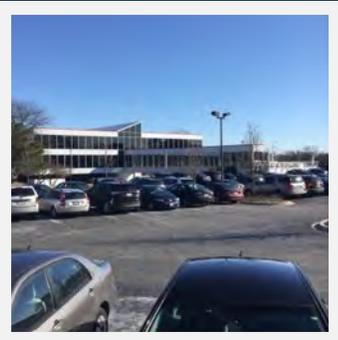
2015 FIRE LOSS ESTIMATED AMOUNT \$601,600

PLAN REVIEWS

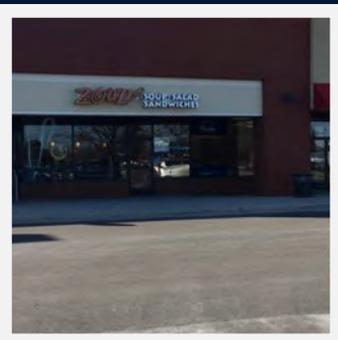
- One hundred eighty-one (181) plan reviews were completed in 2015 for fifty-one (51) new and existing construction projects covering 878,250 sq. ft.
- Bureau personnel continued to promote the installation of sprinkler coverage for single homes (17 new residences were built with NFPA 13D sprinkler systems).
- Pre-plans are developed and designed to help assist command and other crews on a basic floor plan layout and some additional important items such as electric, water and gas disconnects.



Thred Up
100 - 120 Lakeview Pkwy.
New Tenant Remodel

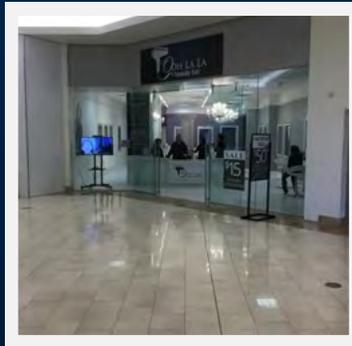


Rust-Oleum
11 E. Hawthorn Pkwy.
New Data Center

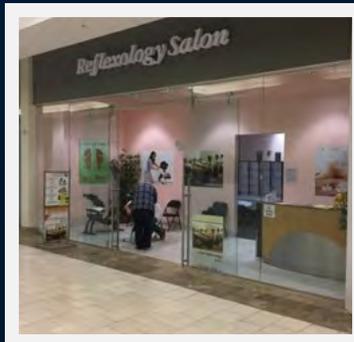


Zoup!
700 N. Milwaukee Ave., #137
Tenant Remodel

2015 PROJECTS



Ooh-La-La
643 Hawthorn Center
New Tenant Space



Reflexology
632 Hawthorn Center
New Tenant Space



Vernon Hills Police Station
754 Lakeview Pkwy.
Remodel



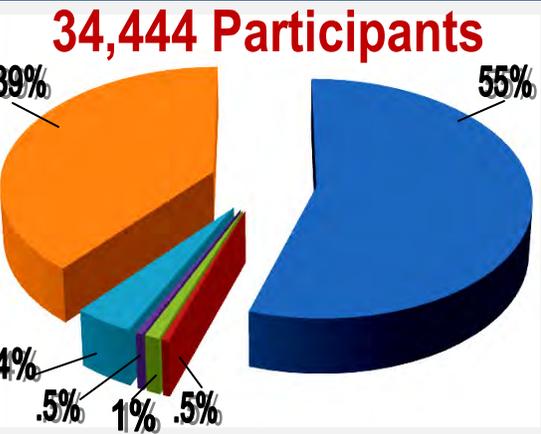
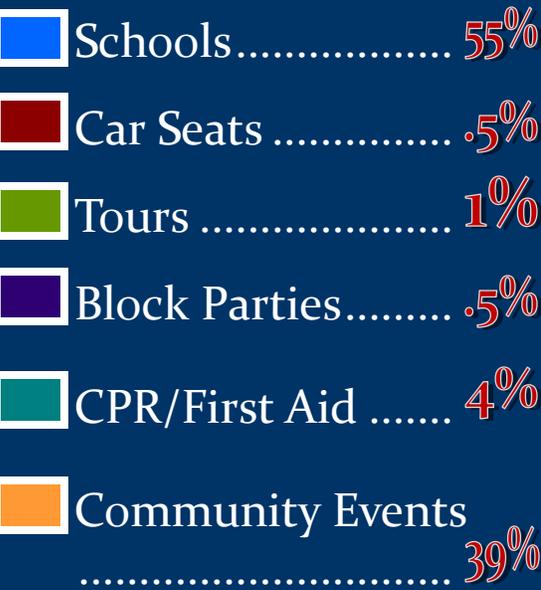
AMC Theatre
675 Hawthorn Center
New Addition



Blue Fish
700 N. Milwaukee Ave., #128
New Tenant Remodel

PROGRAM PARTICIPANT OVERVIEW

The Countryside Fire Protection District Fire & Life Education Programs have made contact with **34,444** participants. Fifty-five percent of the participants we contact are within the five school districts aligned within the fire district. In 2015, one FireMedic certified to assist with child car seats for this very important service offered to the small number of constituency needing help. Station tours are given by on-duty personnel and also have a very small group of residents utilizing this program. Our visits to residential block parties have had a positive effect on the community, although a very small portion of program participants. Community events are where CFPD participates and makes contact with 39% of all our participants. By participating in various community events, we not only have the opportunity for positive public relations, we take the time to provide fire and life safety education to improve the overall community risk reduction. A breakdown of these activities and the percentage of where program participants are contacted in the following chart demonstrate in keeping with the mission of the fire district.



PUBLIC EDUCATION



The Public Education Division 2015 annual report provides a summary of the fire and life safety and injury prevention programs provided throughout the Countryside Fire Protection District (CFPD). CFPD is committed to providing fire and life safety programs in the communities of Vernon Hills, unincorporated Mundelein, Long Grove, Hawthorn Woods and unincorporated Lake County within the fire district. CFPD has five public school districts, which include fifteen schools from elementary, middle and high school, as well as six private pre-school and daycare facilities that receive a least one visit per grade level annually. CFPD also meets the requests of any business in the fire district to expand fire and life safety education in the communities and maintains an excellent relationship with the villages and various government entities requesting fire and life safety programs to strengthen our partnerships.

ACCOMPLISHMENTS & GOALS

In support of our fire safety efforts, every member of the District is engaged in delivering the various fire & life safety messages. CFPD is maintaining our goal of targeting high risk groups by specifically programming for elementary, middle and high school students as well as, maintaining current life and fire safety programs for the elderly and general community. In addition, objectives of doubling visits to the school classrooms continued for various grade levels; grade levels 3, 4, 5, 6, 7, 8 and the high school received two educational programs. The goal for 2016 is to add a second program for 1st and 2nd.

SCHOOL PROGRAMS

CFPD demonstrates a commitment to its fire and life safety education programs by visiting each grade level of every school within the fire district. It is this level of commitment that assists in helping prevent fire and injuries in the communities. In 2015, approximately 19,245 students in the schools had contact from a CFPD member. The public education division continued to double the visits in grades K, 3, 4, 5, 6, 7, 8 and in the high school. The more visits our fire district is permitted to provide in the schools, coupled with attending community events and reinforcing the safety messages, will continue to show a decrease in fires and injuries within the fire district. The following list is age appropriate programs for the school grade levels:

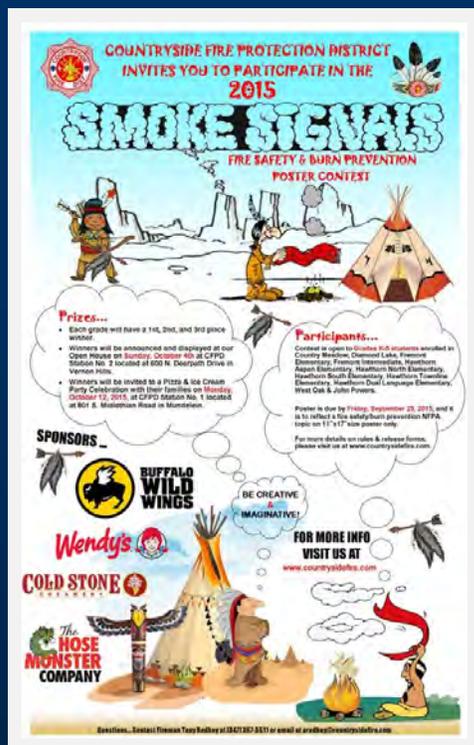
- Pre-School:** Firefighter Friendly and What's Hot What's Not
- Kindergarten:** Firefighter Friendly and Tool vs. Toy
- 1st Grade:** Join My Fire Safety Club
- 2nd Grade:** Where There's Smoke There's Science
- 3rd Grade:** Be Cool About Fire Safety and the Hazard House
- 4th Grade:** The Great Escape Challenge and the Smoke Trailer
- 5th Grade:** The Smoke Alarm Show and Fire's Fury
- 6th Grade:** Sprinklers Save Lives (Live Demonstration) & Kitchen Fire Safety
- 7th Grade:** Safety Smart with Bill Nye and Severe Weather Safety
- 8th Grade:** CPR in the Schools and Chemistry of Fire & Fire Extinguisher lesson
- High School:** CPR in the Schools, Get out Stay Alive/College Fire Safety, Fire Service Career, Holiday Fire Safety, Kitchen Fire Safety, Chemistry of Fire, Health Fair, Hazard House and the Graduation Life Safety Kit. D128 Adult Education Program Fire Extinguishers.

SMOKE SIGNALS POSTER CONTEST FOR FIRE SAFETY

CFPD sponsored the Smoke Signals Poster Contest for Fire Safety in the nine elementary schools in our fire district. The program commenced in the beginning of 2015/2016 school year from September to October, and students were to reflect a fire safety/burn prevention NFPA topic on the posters. First through 3rd place winners were announced at our Open House, and later invited to a pizza & ice cream party celebration with their families at St 1.

SMOKE SIGNALS VIDEO PROGRAM FOR FIRE SAFETY

CFPD also sponsored the Smoke Signals Video Program for Fire Safety. The Contest was open to grades 9, 10, 11, 12 student enrolled in Vernon Hills High School. The program commenced in the beginning of 2015/2016 school year from September through December. Entries for this contest were judged on how well the rules were met by the student (s) and how informative the video was in sharing a fire safety and prevention message. First through 3rd place winning videos received an American Express gift card from \$500—\$300 (students on winning team shared the prize), and later invited to an awards breakfast at the Vernon Hills High School.



Funding for these program was provided by partners including:
Countryside Firefighter's Association,
Hose Monster Company
Buffalo Wild Wings,
Cold Stone Creamery
Wendy's



PUBLIC EDUCATION continued...

COMMUNITY SUPPORTED PROGRAMS

Adopt A Fire Hydrant. Residents agree to keep fire hydrant clear of debris, weeds and snow and report any damage. A certificate is issued to the resident. The Village of Vernon Hills, Vernon Hills Park District, and Country Bumpkin promoted this program on their electronic marquee boards.



Block Party Requests. Attended two (2) block parties and interacted with one hundred (100) residents in neighborhoods throughout the District.

Countryside Fire Website. Current safety information and programs according to the changing season makes the website fluid and up-to-date, while providing a profile of the Fire District.



Child Car Seat Installations/Safety Checks. Fifty-six (56) car seat installation and/or inspections were completed in 2015. The ranks of Child Car Seat Technician were increased by one this year (Matt Melvin) for a total of eighteen (18) on staff. We participated in two car seat check points at Advocate Condell Hospital and American Hotel Register.

First Aid, CPR & AED Courses. Forty (40) classes were held in total, certifying 1,404 participants, including 670 students from district middle schools and 389 Vernon Hills High School students.



Fire Extinguisher Training. One hundred fourteen (114) participants were provided fire extinguisher training in area businesses, two hundred sixteen (216) 8th grade science students at Fremont Middle School, and one hundred twenty-five (125) 8th grade science students at West Oak Middle Schools also received this lesson.



Firefighter for a Day. Five (5) individuals had the opportunity to receive this incredible experience. During the time spent at the fire station, the participant will get to learn about the daily routine of firefighters, train with the firefighters, learn more about the gear and equipment they use, and tour the fire trucks and ambulances.



Monthly Fire Safety Video Clip with Channel 4 News. Fireman Tony appeared on the Vernon Hills Update Monthly Television Show with information and safety tips to village residents for the year. There is no real quantitative way of knowing how many residents we reach from these public broadcasts. Although the positive anecdotal and testimonials we receive from our customers demonstrates the importance maintaining this connection.



Remembering When. Maintained participation in the Office of the State Fire Marshal Fire and Fall Prevention program for residents 65 years and older. "Remembering When" offers a home inspection, free smoke alarms, night lights, oven mitts and recommendations to help prevent our senior residents from accidentally starting a fire or accidental falls. CFPD provided quarterly visits to Hawthorn Lakes, The Park of Vernon Hills and the Victory Centre with safety awareness programs.

Smoke Alarm Giveaway. Maintained participation in the Office of the State Fire Marshal "FREE" Smoke Alarm Program that provided smoke alarms with properly completed documentation submittal. Nine (9) smoke alarms were installed in fire district homes without a working smoke alarm. This state sponsored program ended in October 2016 due to statewide budget constraints.



Special Events. CFPD attended fifty-four (54) various events in the Fire District reaching 13,323 participants. CFPD also maintained a close working relationship with the Lake County Fire Chief's Association and the Northern Illinois Public Education Team (NIPET).

Station Tours. Eighteen (18) station tours provided for 316 participants combined at both fire stations.

COMMUNITY EVENTS

Parade-4th of July Handouts. Fireman Tony brought up the rear of the parade and passed out various fire safety trinkets with a fire safety message for an excellent public relations opportunity in the Village of Hawthorn Woods.

Open House. The 55th OPEN HOUSE was very special this year. The NFPA annual theme was, "Hear the Beep where you Sleep". The Fremont Township CERT (Community Emergency Response Team) was on hand for recruitment and assisted with traffic control. Boy Scout and Girl Scout troops provided assistance in the Pancake Breakfast area to free up Firemedics for public education activities. Batteries Plus provided free batteries to residents for smoke alarms. Chiro One provided spinal checks and massages for attendees. Record A-Hit provided an inflatable fire engine crawl through apparatus at 50% off. Dominick's Pharmacy provided flu shots. The Countryside Fire District static display, handouts and giveaways were provided by FEMA, IDOT, Illinois Fire Safety Alliance and OSFM. Everyone did an excellent job to make the Open House an annual "must attend" community event. Many compliments were received from the approximate 1,500 residents attending.

SAVE *the* DATE OPEN HOUSE

10.02.16



GRANTS

CFPD was awarded \$1,500 in grant funding. The \$1,500.00 grant from Sam's Club Wal-Mart Foundation assisted the Middle School Variety Show and Graduation Life Safety Kit to benefit the Vernon Hills High School graduates. The Public Education division worked closely with Buffalo Wild Wings, DaVita Village Health, The Hose Monster Company and Toshiba to secure funds in a collaborative effort to promote fire prevention and safety within this high risk age group as well.



OVERVIEW

NUMBER OF CALLS PER AGENCY

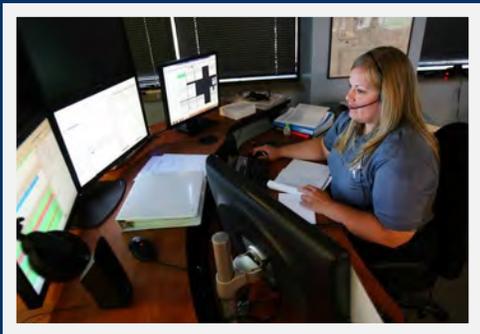
Countryside	4,376
Libertyville	4,275
Knollwood	521

NUMBER OF PHONE CALLS

911 calls.....	22,387
10 digit emergency lines.....	3,381
Alarm lines	17,107
Average call processing time for all 3 agencies.....	22.777 sec.

ALARM STATS

Total alarm signals processed	975,598
By operator	575,089
Fire alarms processed	72,677
Trouble alarms processed....	195,270



TELECOMMUNICATIONS



The mission of the Countryside Fire Protection District Dispatch Center is to enhance the quality of life of every person and resident within the Vernon Hills, Long Grove, Hawthorn Woods, Kildeer, Indian Creek, and Unincorporated Areas of Lake County by receiving and processing 9-1-1 emergency and non-emergency calls.

With the continued support and partnership with the Vernon Hills Police Department, Libertyville Fire Department and Knollwood Fire, CFPD's Dispatch Center continues to dispatch police, fire, and emergency medical response units in a prompt, efficient, courteous, and professional manner to help save lives, protect property, and assist the public by making safer communities to live, work and visit.

EMPLOYEE CHANGES

TC Cuson resigned from FT in May 2015 and we hired TC Weishuhn to replace her in 6/15.

GOALS

- Continue to provide quality dispatch services.
- Take on additional agencies if/when possible.
- Buy APCO's Fire Dispatch EDP (Emergency Dispatch Protocols) cardset.

2015 Open House

This is our day to show off and anticipate seeing old and making new friends. What is truly a significant time of fun and interest can be experienced sharing stories, learning about the vehicles and receiving public education and life safety material for all ages. Over 1200 adults and children pass through our doors in our support but we cannot also forget the significant contributions from District business that donate towards the fundraising raffle. Without our District and community support CFFA Mission would be dramatically affected.

Departmental Equipment & Tools for Response

Tools of our trade cannot always be provided from CFPD due to department fiscal budgetary concerns, therefore the CFFA reinvests accordingly to supplement personnel equipment and or tools to perform effectively and efficiently while training but above all responding.

Support for Local Charities & District Township Programs

CFFA'S key measure of success is delivering support. Taking care of those in need by redirecting nonprofit revenue received on families sponsored and recognized by four local District townships needing assistance. Currently, CFFA provides adopt-a-families with Thanksgiving baskets of nonperishable food and delivers presents during the holiday season to these families. In addition, CFFA contributes monetarily to purchase basic necessities to be delivered to a local PAD shelter and holds charitable fund drives to contribute to the Lexi Foundation.



COUNTRYSIDE FIREFIGHTER'S ASSOCIATION

The mission of the Countryside Firefighter's Association (CFFA) is to provide for the welfare of its members, to support the mission of the Countryside Fire Protection District and to serve the residents of the Countryside Fire Protection District. With each new year, CFFA members seek measureable objectives to improve upon the following years successes and 2015 championed positive results. Among the comradery, our members are engaged in the tradition to raise awareness in life safety and education. Moreover, provide assistance to local charities and District townships programs.

HIGHLIGHTS & ACCOMPLISHMENTS

MDA Fundraiser. Members are first recognized within the district campaigning on behalf of the Muscular Dystrophy Association to raise funds, instill community outreach and public confidence. With members networking intersections, sympathetic benefactors donate necessary funds for a cure, research and care for individuals affected.

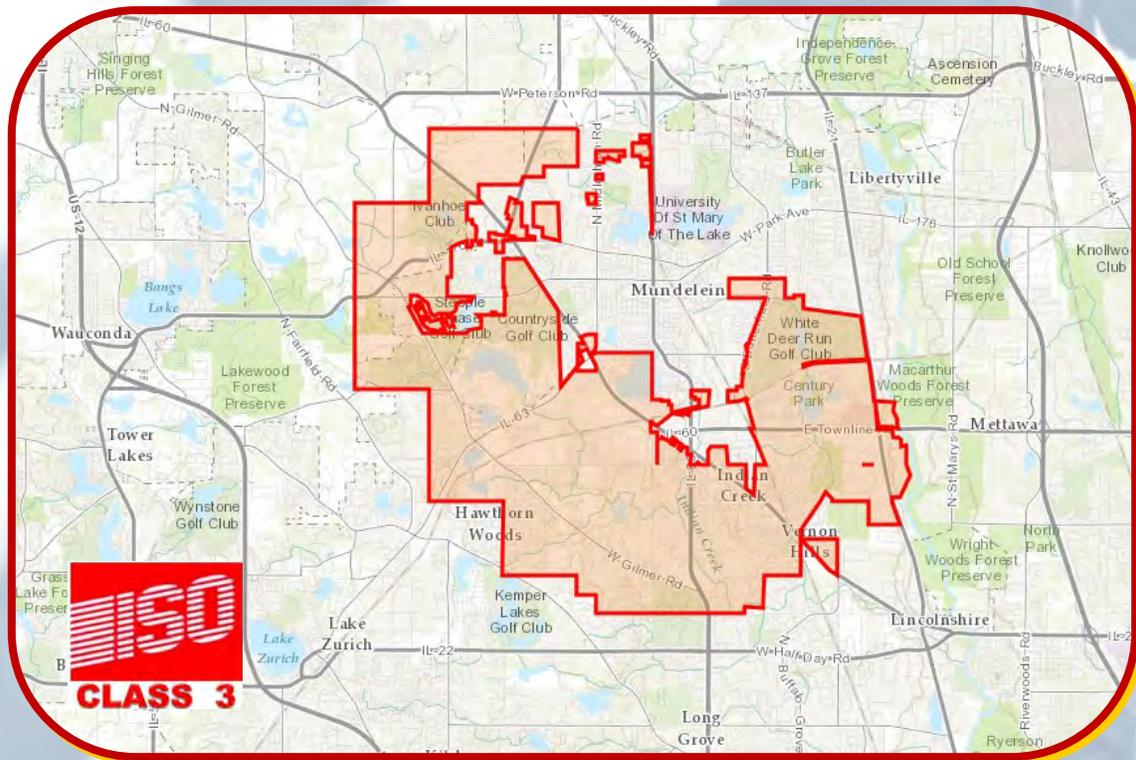
Food Pantry Drive. The CFFA in partnership with Hawthorn School District 73, held a food drive and collected approximately five hundred pounds of canned and dry goods for local township food pantries and Saint Mary's Church of Vernon. We are happy that School District 73 gave us permission to place containers in the foyer of each elementary and middle school in Vernon Hills. It was amazing how the students supported this program in a two week period. Believing in this win/win effort, CFFA's goal helped restore post-holiday food pantries shortages and promoted community awareness. The Firefighters and the School District are planning another food drive in the next school year due to the success from this program.





PROUDLY SERVING SINCE 1959

Vernon Hills, Hawthorn Woods, Long Grove,
Kildeer, Indian Creek, and Unincorporated
areas of Lake County



Square Miles: 24 Population: 36,100

Tony, Russ, Bruce & Ryan -
 On behalf of Ravenna of Long
 Grove I'd like to thank
 you so much for coming out
 to our National Night Out on
 August 4, 2015.
 It was a pleasure meeting
 you and learning so much
 regarding fire protection.
 Thank you for taking time out
 of your busy schedule to educate
 residents of Long Grove and just some
 of the many things that
 we do. The children
 enjoyed your
 service to the
 community and may
 God Bless you Always -
 Becky Havrila
 Ravenna of Long Grove
 HOA Social Commit

“Even thank you isn't enough to express my gratitude for all you have done for me.”

Dear John,
 I cannot thank you enough for the professionalism that you and your partner demonstrated during my heart episode on Father's Day. While in your care I never felt at risk. To think back and realize that I might have been experiencing my last Father's Day if not for your efforts is humbling.
 Thank you so very much.
 Dail

Thank You...

Dear Countryside Fire Protection Districts,
 Thank you so much for all of your hard work in keeping our family safe and helping us in this very difficult time. We can't begin truly to thank you for your kindness, support & compassion for us. You will always have a very special place in our hearts!
 Sincerely, Matt, Holly, Mason, Jodym + Zoe Marder

Dear Chief Sergeant,
 I wanted to share with you how wonderful your crew is at the Deerpath Fire Department. First of all, my 3 1/2 year old son loves the fire men. We called (non-emergency) to see if a tour would be possible, and three men, Mike P, Johnathon and Kyle, all stepped up. Mike, by the way, helped us install our child seat way back when! Our son, Hayden, had the time of his life even though when he tried on a helmet it almost broke his neck! Great picture though! Tim, yesterday, Mark, Adam, Alden and one other fireman who

Last night I was in a car accident on Route 60/83 near Diamond Lake Road. I'm diabetic, was hypoglycemic and, I'm told, driving erratically when I hit a very large snow bank. "It was a miracle," as Jessica Johnson said, that no one was hurt. I truly believe that God had his angles watching over me. I am diabetic for 44 years and pride myself for being in good control with no complications. I work at keeping myself healthy and safe. I have an insulin pump and always wear my wireless glucose sensor. Something like this has never happened to me before. I was terrified, ashamed and upset.

Your responding paramedics, Jessica Johnson and Brian (sorry, I did not catch his last name) [Ondrako] from the Mundelein site were phenomenal. They were patient, gentle but firm when I refused to take my coat off in the ambulance (I still was not cooperating or thinking well at that point), professional in explaining everything they were doing and why, thorough and sensitive obtaining my medical history, compassionate and calming as I felt overwhelmed and started crying, and lastly, practical and collaborative as they talked to the sheriff police and called my kids (themselves drivers), notifying them I was ok and that they could pick up all my Costco groceries at the Mundelein Fire Department.

Your staff made this very bad experience a little easier for me. Our culture encourages us not to hesitate complaining about products and services, and rarely encourages us to compliment and affirm those who do an exceptional job. I want you to know these two professionals responded to all my needs, solved problems they really didn't need to and when doing all of this, they were not only nice, but friendly and gracious. I commend you and thank you for having these exceptional staff members.

I'm sorry I didn't get the name of, all help teach me how to untangle Hayden's car seat straps. They spent about 15 minutes with me while Alden gave Hayden a tour and played basketball with him to keep him occupied. They taught me how to fix the car seat so that it remains safe and comfortable for Hayden. My wife and I are so grateful. When we say we truly appreciate the work and services you provide to our community, we really mean it. Thanks again for what all of you

We are so blessed to have you caring for us and our community. Thank you!
She Sauer

Thank you for your service to our community! You are appreciated!
Penny's

Thank you all for being where ever we need your helping hand. Barb Peterson

Thanks for all the Ambulance rides & all the care you give.
- Janet Long Moore

Thank you for All your sacrifices!
Joy Ravenscroft

Thank you for the service that you do for the Community.
Lori Koselle

Thank you for all that you do!
Candy

Thank you for all your support to our community. Thanks for all help! So appreciate!
Kerstin Hauke

SO MUCH!

Special thanks from all the preschool families & staff -
Kathy Davis
Director



thanks!



it's so like you to be so nice.

Thanks so much for being so kind to our developmentally disabled daughter, Lydia. Your efforts are truly appreciated.

Mrs. Donna Anderson

to our everyday heroes!

Thank you for all you do!

On October 19 a team of EMTs helped me down the stairs of my home. They did so with efficiency and professionalism and also with tact and caring. Enclosed is a small token of our thanks.



Thank You so very much for rescuing me from my "fainting spell" at the "Olive Garden" (Vernon Hills) in late August. The E.P. at Advocate Cordell continued treatment & I became a patient on 4th fl. afterwards (for a week).

I am well on the road to recovery thanks to you fine gentlemen who were so kind and helpful. Gratefully,
Catherine Keepe

We attended the 2015 Law Enforcement Exhibit this morning and just wanted to thank your team for making a little boy's day! He loved sitting in the fire truck!

... appreciate all of your time and service in our community.

Jeff -

Thanks so much to you & the "Sunday Crew" for taking such good care of me during my allergic reaction. Everyone was so responsive, professional & caring. What a great team! I'm sorry as neighbors that we had to meet in an emergency situation - so glad to know you are right around the corner. We now have Benadryl in the house - hopefully no more 911 calls!

Jeff, Mike and all the Great Firefighters who came to our Rescue Last Sunday Night:
! Thank You!
You are our heroes and we appreciate each of you.



About Countryside Fire...



Established in 1959, the Countryside Fire Protection District proudly serves an area that includes portions of Vernon Hills, Hawthorn Woods, Long Grove, Indian Creek, and Unincorporated areas of Lake County. We protect residential, mercantile, office, warehouse, and light industrial property with an EAV of \$1.5 billion. CFPD staffs 2 fire stations 24 hours a day, and in 2015 responded to 4,376 fire, rescue and EMS calls. The District is an internationally accredited fire agency meeting the highest standards set by the Commission on Fire Accreditation International.

The District stretches from Milwaukee Avenue on the East, to Fremont Center Road on the west. The Northern most boundary is Winchester Road, and to the south, Port Clinton Road. The Canadian National and METRA Railroads traverse the District.

Our professional force of 44 full-time and contract Firemedics complimented by 35 part-time Firefighters and Paramedics, train weekly to ensure readiness in firefighting, emergency medical skills, technical rescue, hazardous materials, and disaster response for the 36,100 residents we serve.

The District operates a state-of-the-art dispatch center staffed by 7 full-time and several part-time professional, EMD trained telecommunicators. Our operation is also supported by an administrative staff.

The Fire Prevention Bureau is responsible for public education, fire safety inspections, building plan review, fire investigation, and water supply testing. We pro-actively use building and fire codes to ensure safety at over 1,600 occupancies in the District.

The members of the Countryside Fire Protection District are committed to providing the community with the utmost in public safety.